

SHELA WILLIAMS-STACEY LCSW, LCAS, CSI

Licensing/Certifications

Licensed Clinical Social Worker – North Carolina Social Work Certification and Licensing Board

Licensed Clinical Social Worker – Virginia Board of Social Work

Licensed Clinical Addictions Specialist – North Carolina Addictions Specialist Professional Practice Board

Clinical Supervisor Intern – North Carolina Addictions Specialist Practice Board

Education

North Carolina State University, *MSW*

Elon University, BA – *Major: Human Services Minor: Theatre Arts*

Licensed Experience Highlights

5/2025 – Present Integrated Family Services

Mobile Crisis Regional Director

- Oversee a mobile crisis team spanning a regional population of over 500,000.
- Collaborate with community stakeholders.
- Ensure key performance indicators are being met.
- Apply vision and mission of agency to all activities

03/2024 – 4/2025 Daymark Recovery Services

Center Director

- Oversee the daily operation of a 56-bed residential substance use treatment facility.
- Develop programming to provide appropriate level of care services.
- Oversee four staffing teams: residential, clinical, administrative and kitchen.
- Monitor budget concerns.
- Oversee staff development, training, and performance needs.
- Crisis intervention as needed.
- Rebuild team dynamics and morale across multiple teams.
- Engage with and develop community partnerships.

01/2022 – 03/2024 NaphCare, Inc.

Mental Health Director

- Supervise a team of clinical and front-line staff spanning multiple programs.
- Utilize an interdisciplinary approach to patient care within a medical setting.
- Oversee all mental health services in a detention center with an average daily population of over 800.
- Develop programming for gender-specific treatment within a detention center.
- Provide crisis intervention for patients located within a detention center setting: respond to suicide attempts, complete daily assessments for patients on Active Suicide Watch and Mental Health Observation.
- Provide brief therapy and skill building to patients located within a detention center setting.
- Complete monthly chart audits for quality improvement purposes.
- Review and develop reports as needed.

07/2021 – 12/2021 RHA Health Services

Law Enforcement Co-Responder Team Lead

- Develop the first Law Enforcement Co-Responder program in the county.
- Build and supervise a team of Law Enforcement Co-Responders designed to cover 24/7.
- Develop and implement policies and procedures.
- Provide behavioral health consultation to law enforcement on scene to divert from hospitals and jail.
- Assess, triage, and refer people supported to appropriate level of care.
- Initiate Involuntary Commitment protocol through the magistrate.
- Provide Crisis Center coverage PRN: First Level Commitment exams, assessment, triage and link to appropriate level services.
- Review and develop reports as requested.

05/2020 – 07/2021 Monarch

Assertive Community Treatment Team (ACTT) Lead

- Supervise a large team of staff members while utilizing the ACTT service definition to provide interventions to people supported.
- Oversee daily treatment team meetings.
- Complete comprehensive clinical assessments on both current people we support and those that are newly referred.
- Provide individual psychotherapy to persons supported with Severe Mental Illness and Co-occurring Disorders.
- Develop Person Centered Plans
- Create and review Treatment Authorization Requests and submit to the Managed Care Organization within identified deadlines.
- Review and develop reports as requested.

08/2016 – 05/2020 Onsite Care/Eventus WholeHealth

Psychotherapist

- Provide individual and family psychotherapy to a population of residents living in long term care.
- Perform comprehensive clinical assessments.
- Interact with family and responsible parties to coordinate care for the resident being served.
- Maintain relationships with facilities being served.

01/2015 – 07/2016 Psychotherapeutic Services

Assertive Community Treatment Team Lead

- Provide clinical and administrative oversight of a large Assertive Community Treatment Team.
- Run daily team meeting to include developing daily schedules.
- Provide training to staff during daily team meeting.
- Provide clinical case management to persons served.
- Provide comprehensive clinical assessments.
- Provide oversight to bachelor's level interns.

01/2012 – 01/2015 Therapeutic Alternatives, Inc.

Director of Crisis Services

- Provide individual/group clinical supervision to master's level interns.
- Oversee all functions of Mobile Crisis Management and Hospital Transition Team.
- Provide 24/7 clinical and administrative support to field staff and supervisors.

- Develop and provide in-house trainings to staff in order to increase their overall scope of knowledge.
- Provide educational presentations to the community upon request.

.Assistant Director of Mobile Crisis

- Oversee all clinical elements of Mobile Crisis.
- Provide 24/7 clinical support to field staff utilizing a rotating call schedule.
- Develop trainings to provide clinical education in the community.
- Provide ongoing education to Mobile Crisis staff for professional development.

Therapeutic Alternatives Crisis Team

- Provide crisis assessments for patients in the Emergency Department for mental health and substance use reasons.
- Provide brief supportive therapy utilizing multiple therapeutic models.
- Provide education regarding mental illness to patients and medical staff.
- Provide clinical case management.
- Seek placement for patients requiring inpatient psychiatric treatment or detoxification services.
- Assist patients in accessing resources in the community through the provision of referrals.
- Assist patients in developing crisis plans to prevent future mental health and substance use crisis.