



Bid Waiver Request

Request # 05868910

Approved Bid Waiver Summary

Submission Details:

Request # 05868910

Purchase Description: EPL Software Maintenance and Support

Vendor Name: Tyler Technologies, Inc.

Vendor Number: 118134

Type: Software

Total Commitment Cost: \$220,732.70

Fund, Org, Object Code: 11401410 531910

Grant Funded: No

One Time or On-Going Expense: One Time Expense

Exemption Type: 9. Services

Exemption Description: Enterprise, Permitting and Licensing (EPL) software is used by the Planning, Inspections, Environmental Health and EMS (Fire Marshall) departments to process and approve permits, plans and cases and schedule inspections. It also includes the Civic Access portal that is used by the public to submit permit requests and site plans. EPL integrates with Tyler Cashiering and Munis for processing of customer payments. It has been in use by the County since 2022. Replacing EPL with another system would require significant funding and it would be a multi-year effort.

Upload all quotes, proposals, or supporting documents: Guilford County NC - 218622 for 07-01-26.pdf

Requestor's Full Name: Sherri Bigelow

Requestor's Guilford County Email Address: sbigelow@guilfordcountync.gov

Requestor's Department: Information Technology

Signature Date: 04/23/2026

× Sherri Bigelow

Signed By: Sherri Bigelow - sbigelow@guilfordcountync.gov

Date Signed: 04/23/2026 7:35:04 AM -07:00 GMT

IP Address: 165.166.201.162

Is this Submission a Contract or Purchase Order?: Contract

Review Details:

Purchasing Approval: Approve

Small Business and Entrepreneurship Approval: Approve

Small Business and Entrepreneurship Reviewer Full Name: Maria Miles

Small Business and Entrepreneurship Reviewer Guilford County Email: mmiles2@guilfordcountync.gov

Small Business and Entrepreneurship Signature Date: 04/25/2026

× Maria Miles

Signed By: Maria Miles - mmiles2@guilfordcountync.gov

Date Signed: 04/25/2026 1:58:30 PM -07:00 GMT

IP Address: 136.57.72.129

Purchasing Approval: Approve

Instructions for Requestor: Board Action Required – Services \$200K+ and Construction \$500K+ (2 steps) 1. Contact Contracts Specialist for Contract Draft and Execution 2. Contact Fran Cameron for BoCC Agenda Item Assignment



Bid Waiver Request

Request # 05868910

Purchasing Signer Full Name: Francesca Cameron
Purchasing Signer Guilford County Email: ncameron@guilfordcountync.gov
Purchasing Signature Date: 04/27/2026

× Francesca Cameron

Signed By: Francesca Cameron - ncameron@guilfordcountync.gov
Date Signed: 04/27/2026 5:11:39 AM -07:00 GMT
IP Address: 97.129.143.66



Remittance
 Tyler Technologies, Inc.
 (FEIN 75-2303920)
 P.O. Box 203556
 Dallas, TX 75320-3556

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Questions

Tyler Technologies - Local Government
 Phone: 1-800-772-2260 Press 2, then 2
 Fax: 1-866-673-3274
 Email: ar@tvlertech.com

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To: GUILFORD COUNTY
 DEPARTMENT OF INFORMATION SERVICES
 201 W MARKET ST # 4
 GREENSBORO, NC 27401-2534
 United States

Ship To: GUILFORD COUNTY
 DEPARTMENT OF INFORMATION SERVICES
 201 W MARKET ST # 4
 GREENSBORO, NC 27401-2534
 United States

Customer Grp/No.	Customer PO#	Payment Terms	Currency Code	Ship Via	Salesperson Cd
1 52406		Net 45	USD	ELEC	

Contract Date	No. Item/ Description/ Comments	Quantity	U/M	Unit Price	Total Cost
Contract No.: Guilford County, NC					
03/Nov/2020	1 Renewal: Software Support & Maintenance: EnerGov Report Toolkit Cycle Start: 07/01/2026, End: 06/30/2027; Term: 12 months	1	EA	1,340.10	1,340.10
21/Jun/2018	2 Renewal: Software Support & Maintenance: EnerGov Permitting & Land Management Suite (PLM) Cycle Start: 07/01/2026, End: 06/30/2027; Term: 12 months	1	EA	59,849.74	59,849.74
21/Jun/2018	3 Renewal: Software Support & Maintenance: EnerGov Citizen Access Web Portal - Permitting & Land Mgmt (PLM) Cycle Start: 07/01/2026, End: 06/30/2027; Term: 12 months :	1	EA	13,803.00	13,803.00
21/Jun/2018	4 Renewal: Software Support & Maintenance: EnerGov e-Reviews Cycle Start: 07/01/2026, End: 06/30/2027; Term: 12 months	1	EA	27,605.97	27,605.97
21/Jun/2018	5 Renewal: Software Support & Maintenance: EnerGov GIS Cycle Start: 07/01/2026, End: 06/30/2027; Term: 12 months	1	EA	19,324.18	19,324.18
21/Jun/2018	6 Renewal: Software Support & Maintenance: EnerGov iG Workforce Apps Cycle Start: 07/01/2026, End: 06/30/2027; Term: 12 months	1	EA	9,662.09	9,662.09
21/Jun/2018	7 Renewal: Software Support & Maintenance: EnerGov My GovPay - Included At No Cost Cycle Start: 07/01/2026, End: 06/30/2027; Term: 12 months	1	EA	0.00	0.00
15/Aug/2022	8 Renewal: Enterprise Permitting & Licensing View Only Licenses (All Suites) Cycle Start: 07/01/2026, End: 06/30/2027; Term: 12 months	30	EA	170.17	5,105.21



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Questions

Tyler Technologies - Local Government
 Phone: 1-800-772-2260 Press 2, then 2
 Fax: 1-866-673-3274
 Email: ar@tylertech.com

Contract Date	No. Item/ Description/ Comments	Quantity	U/M	Unit Price	Total Cost
15/Aug/2022	9 Renewal: Community Development Suite - Additional User Cycle Start: 07/01/2026, End: 06/30/2027; Term: 12 months	10	EA	729.31	7,293.09
06/Feb/2023	10 Renewal: Systems Management Cycle Start: 07/01/2026, End: 06/30/2027; Term: 12 months	1	EA	18,869.29	18,869.29
08/Sep/2023	11 Renewal: Assist Basic Cycle Start: 07/01/2026, End: 06/30/2027; Term: 12 months	1	EA	46,305.00	46,305.00
23/Oct/2023	12 Renewal: Community Development Suite - Per User Cycle Start: 07/01/2026, End: 06/30/2027; Term: 12 months	17	EA	667.26	11,343.50
23/Oct/2023	13 Renewal: Enterprise Permitting & Licensing Mobile Cycle Start: 07/01/2026, End: 06/30/2027; Term: 12 months	1	EA	231.53	231.53

Does not include any applicable taxes

Order Total: **220,732.70**

Comments: **Upon acceptance please email your purchase order to PO@tylertech.com**