



THIS CONTRACT is hereby made, entered into, and effective as of July 1, 2026, by and between GUILFORD COUNTY on behalf of the Guilford County Sheriff’s Office, a body politic and corporate of the State of North Carolina, hereinafter referred to as the “COUNTY,” and GREATER OUTREACH SERVICES, INC. hereinafter referred to as the “CONTRACTOR,” and also collectively referred to as the “Parties.”

W I T N E S S E T H:

WHEREAS, for the purpose and subject to the terms and conditions hereinafter set forth, the COUNTY hereby contracts for the items, goods, service or services of the CONTRACTOR and the CONTRACTOR agrees to provide the items, goods, service or services to the COUNTY in accordance with the terms of this Agreement.

WHEREAS, the COUNTY is in need of effective medication assisted treatment for a diverse justice-involved population targeting support for individuals with a substance use disorder in both the Greensboro Detention Center (201 South Edgeworth Street, Greensboro, NC) and the High Point Detention Center (507 East Green Drive, High Point) (BID 20314), and,

WHEREAS, the CONTRACTOR has submitted a proposal to provide such goods and/or services.

NOW, THEREFORE, in consideration of promises mutually exchanged the Parties agree as follows:

1. GOODS AND/OR SERVICES. CONTRACTOR will provide the goods and/or services as set forth in the Specifications (Attachment A) and Proposal (Attachment B), attached hereto and incorporated herein by reference. All items and/or services shall be provided in a competent, workmanlike and professional manner acceptable to the COUNTY. Should there be any discrepancy between the CONTRACTOR'S Proposal (Attachment B) and the Specifications (Attachment A) and/or the Contract, the first seven (7) pages of this Contract shall prevail and control.

Number of service hours provided at each location:

Greensboro Detention Center 40 hours of service per week

High Point Detention Center 40 hours of service per week

2. PAYMENT AND PRICING. As full compensation for the CONTRACTOR’S delivery of the goods and/or services, the COUNTY agrees to pay the amounts for the goods and/or services as set out herein and in Attachment B, which is attached hereto and incorporated herein by reference. Payment will be made by the COUNTY to CONTRACTOR within thirty (30) days of receipt of a correct invoice and proper documentation that the goods and/or services have been delivered or provided in accordance with this Contract.

3. MAXIMUM EXPOSURE CONTRACT. The maximum financial exposure to the COUNTY under this Contract, including extensions or renewals of the term, will not exceed \$150,000.00. Payment will be made only from budgeted funds in accordance with N.C.G.S. Chapter 159. Prior to submitting any invoice for services that would cause the total compensation under this Contract to exceed the maximum exposure

amount stated herein, the Contractor shall provide written notice to the County of the anticipated cost overrun and request approval for additional funding no later than fifteen (15) days after Contractor becomes aware of such anticipated overrun. The County may, within ten (10) days of receipt of such notice, approve additional funding through a duly executed amendment to this Contract or provide notice of termination. The County shall not be responsible for any amount that exceeds the maximum exposure amount herein without a revised/amended duly executed agreement.

4. APPROPRIATION. This Contract is subject to annual appropriation of funds by the GUILFORD COUNTY Board of Commissioners or other funding source, pursuant to N.C.G.S. §153A-13.

5. TERM. Unless terminated as provided herein, this Contract shall be in effect for one year and two months (1 year, 2 months), beginning July 1, 2026, and ending August 31, 2027. This Contract may be extended for an additional period not to exceed four (4) months, ending no later than December 31, 2027, contingent upon the N.C. Department of Public Safety granting an extension of funding for the performance period beyond August 31, 2027. The County does not guarantee the availability of funding or the approval of any extension beyond August 31, 2027. Any extension shall be subject to written approval by both Parties, with the same terms and conditions herein, and contingent upon confirmation of continued State funding.

6. NC DEPARTMENT OF PUBLIC SAFETY GRANT. CONTRACTOR is bound by the terms and conditions of the Memorandum of Agreement (MOA) between the North Carolina Department of Public Safety and Guilford County on behalf of the Guilford County Sheriff’s Office attached hereto and incorporated herein by reference as Attachment C. In accordance with that MOA, paragraph VIII.17., CONTRACTOR shall hold the State of North Carolina through the Department of Public Safety harmless against all claims of whatever nature arising out the CONTRACTOR’s performance of work under the MOA.

7. REPORTS. CONTRACTOR shall submit to the COUNTY quarterly reports for the duration of this Contract. The following data will be collected and reported:

- Unduplicated number of individuals served
- Number of sessions with participants
- Number of referrals to community-based MAT programs
- Aggregated demographic information, race, age, and gender identity of individuals served
- Explanation of expenditures
- Follow-up reports six (6) months post-release for participant status regarding relapse or recidivism, housing, and employment
- Each quarter of data will be compiled and reported to the GCSO and the State of North Carolina

<u>QUARTERLY REPORT DEADLINES</u>	<u>PERIOD OF PERFORMANCE</u>
April 10	January 1 – March 31
July 10	April 1 – June 30
October 10	July 1 – September 30
January 10	October 1 – December 31

This provision shall survive the expiration or termination of this CONTRACT with respect to any reports which the CONTRACTOR is required to submit to Guilford County following the expiration or termination of this Agreement.

8. RECORDS. The CONTRACTOR shall maintain all accounts, books, ledgers, journals, and records in accordance with generally accepted accounting principles, practices and procedures.

The CONTRACTOR shall submit to the COUNTY a quarterly performance report and an annual status report on all program activities including a summary of the accomplishment of stated goals and objectives.

The CONTRACTOR shall have an annual audit of its financial records and operations performed by an independent certified public accountant with a copy of the current audit and current management letter being submitted to the GUILFORD COUNTY Finance Department within 30 days after the audit report or nine (9) months of the CONTRACTOR's fiscal year end, whichever occurrence is first. A copy of the financial records and operations of the CONTRACTOR shall be provided at the COUNTY's discretion. The COUNTY shall be entitled to audit the financial records and operations of the CONTRACTOR.

9. LICENSES, CERTIFICATIONS, PERMITS, ACCREDITATION. CONTRACTOR shall obtain and keep current any license, certification, permit, or accreditation required federal, state, or local law and shall submit to Guilford County proof of any licensure, certification, permit or accreditation upon request.

10. KEY PERSONNEL. CONTRACTOR shall identify all personnel who will be involved in performing the Scope of Work in the Attachment A and otherwise administering the CONTRACT. CONTRACTOR must commit Peer Support Staff to full participation in training provided through or identified by the Guilford County Sheriff's Office (GCSO). The GCSO has the discretion to approve or disapprove of staff members selected by the Awarded CONTRACTOR for the position. All applicants will participate in a panel interview and subsequently meet with the Sheriff. CONTRACTOR shall notify Guilford County of any changes to these personnel within thirty (30) days of the change.

11. AMENDMENTS. The terms of this Agreement may only be modified or revised with a written Contract executed by both Parties.

12. TERMINATION.

TERMINATION WITHOUT CAUSE.

COUNTY may terminate this Contract without cause or penalty upon serving a thirty (30) days' written notice to the CONTRACTOR. Subject to this Contract's provisions regarding breach, all goods and/or services provided and accepted as of the date of termination will be paid; similarly, amounts paid in advance, if any, for which deliverables have not been provided and accepted by COUNTY will be promptly refunded to COUNTY by CONTRACTOR within thirty (30) days of date of termination of this Contract.

TERMINATION FOR CAUSE.

If, through any cause, the CONTRACTOR shall fail to fulfill its obligations under this contract in a timely and proper manner, the COUNTY shall have the right to terminate this Contract by giving written notice to the CONTRACTOR and specifying the effective date thereof. In that event, all finished or unfinished deliverable items prepared by the CONTRACTOR under this contract shall, at the option of the COUNTY, become its property and the CONTRACTOR shall be entitled to receive just and equitable compensation for any satisfactory work completed and accepted on such deliverables, minus any payment or compensation previously made. Notwithstanding the foregoing provision, the CONTRACTOR shall not be relieved of liability to the COUNTY for damages sustained by the COUNTY by virtue of the CONTRACTOR'S breach of this Agreement, and the COUNTY may withhold any payment due the CONTRACTOR for the purpose of setoff until such time as the exact amount of damages due the COUNTY from such breach can be determined. In case of default by the CONTRACTOR, without limiting any other remedies for breach available to it, the COUNTY may procure the contracts services from other sources and hold the CONTRACTOR responsible for any excess cost occasioned thereby. The filing of a petition for bankruptcy by the CONTRACTOR shall be an act of default under this Contract.

13. BREACH. If, through any cause, CONTRACTOR or COUNTY ("the breaching party") shall fail to fulfill its obligations under this Contract in a timely and/or proper manner ("breach"), either in whole or in part, and such breach has continued for a period of more than ten (10) days after the other party ("the non-breaching party") has notified the breaching party of such breach, in addition to the right to terminate the Contract upon notice to the breaching party, the non-breaching party shall have all legal, equitable, and administrative rights available under applicable law. Without limiting other remedies, where COUNTY is the non-breaching party COUNTY may: Withhold any payment due CONTRACTOR for the purpose of

setoff until such time as the exact amount of damages due COUNTY from such breach can be reasonably determined (at which time that amount shall be deducted from any payment(s) otherwise due to CONTRACTOR) and/or procure the contracted for services or goods from other sources and hold CONTRACTOR responsible for any excess cost occasioned thereby. The filing of a petition for bankruptcy by CONTRACTOR shall constitute an act of breach under this Contract.

14. EQUAL EMPLOYMENT OPPORTUNITIES. GUILFORD COUNTY and the awarded Vendor shall comply with Equal Employment Opportunities (EEO) requirements, and shall ensure that all individuals have an equal opportunity for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, age, disability, genetic information, or veteran status under the Guilford County EEO Plan, as amended, implemented in accordance with the following laws, as amended: Title VII and Title IX of the Civil Rights Act of 1964; The Equal Pay Act of 1963; the Age Discrimination in Employment Act of 1967; the Rehabilitation Act of 1973, as amended (Section 503); the Americans with Disabilities Act of 1990; the Vietnam Era Veterans' Readjustment Assistance Act of 1974 (VEVRAA); the Civil Rights Restoration Act of 1988; NC General Statutes Chapters 116 and 126 and Title II of the Genetic Information Nondiscrimination Act of 2008, the State of North Carolina Equal Employment Opportunity Policy rev. 2025, along with all other applicable federal and state laws governing equal employment opportunities.

15. FEDERAL FUNDING – UNIFORM GUIDANCE. The Parties agree that when utilizing federal funding in the performance of this Agreement, the Parties shall comply with all applicable provisions of 2 C.F.R. §200.326 and 2 C.F.R. Part 200, Appendix II, (Uniform Guidance), including, but not limited to: Davis-Bacon Act (40 U.S.C. 3141-3148); Copeland "Anti-Kickback" Act (40 U.S.C. §3145, as supplemented by Department of Labor (DOL) regulations, 29 C.F.R. Part 3, "Contractors and Subcontractors on Public Building or Public Work Financed in Whole or in Part by Loans or Grants from the United States"); Contract Work Hours and Safety Standards Act (40 U.S.C. 3701-3708, as supplemented by DOL regulations at 29 C.F.R., Part 5. See 2 C.F.R. Part 200, Appendix II(E); Clean Air Act (42 U.S.C. 7401-7671q.) and the Federal Water Pollution Control Act, as amended (33 U.S.C. 1251-1387); Debarment and Suspension (Executive Orders 12549(1986) and 12689(1989) at 2 C.F.R. Part 180 and the DHS' regulations at 2 C.F.R. Part 3000 (Nonprocurement Debarment and Suspension); Byrd Anti-Lobbying Amendment (31 U.S.C. 1352); Procurement of Recovered Materials (2 C.F.R. Part 200, Appendix II(J) and §200.322); Rights To Inventions by Nonprofit Organizations and Small Business Firms Under Government Grants, Contracts and Cooperative Agreements (37 C.F.R. Part 401); Record Retention Requirements (2 C.F.R. §200-324); and subsequent amendments, which are incorporated herein by reference.

16. NOTICES. All notices pursuant to this Agreement shall be in writing and delivered personally or mailed by certified mail, registered mail, postage prepaid, with return receipt requested, at the addresses appearing below, but each Party may change such address by written notice in accordance with this paragraph. Notices delivered personally will be deemed communicated as of actual receipt. Mailed notices will be deemed communicated as of three (3) days after mailing.

Victor Isler, Guilford County Manager
GUILFORD COUNTY
P.O. Box 3427 (zip code 27402)
301 West Market Street
Greensboro, NC 27401

Nyasha Robin
Greater Outreach Services, Inc.
2525 Meridian Parkway
Durham, NC 27713

17. INDEPENDENT CONTRACTOR/INDEMNIFICATION CONTRACTOR shall operate as an independent contractor for all purposes. Nothing in this Agreement shall be interpreted or construed as creating or establishing the relationship of employer and employee between the COUNTY and either the CONTRACTOR or any employee or agent of CONTRACTOR. CONTRACTOR is an independent contractor and not an employee, agent, joint venture or partner of the COUNTY. The Parties agree to each be solely responsible for their own acts or omissions in the performance of each of their individual duties hereunder, and shall be financially and legally responsible for all liabilities, costs, damages, expenses and attorney fees resulting from, or attributable to any and all of their individual acts or omissions to the extent allowable by law. The COUNTY shall not be liable or responsible for indemnifying or holding harmless the CONTRACTOR or any CONTRACTOR's employees or agents.

18. ASSUMPTION. If CONTRACTOR should undergo merger, acquisition, bankruptcy or any change in their ownership or their name for any reason, CONTRACTOR must immediately notify GUILFORD COUNTY in writing of these changes and provide the COUNTY with legal documentation supporting these changes, such as an Assumption Agreement, Bill of Sale, Articles of Incorporation, Articles of Amendment, sales contract, merger documents, etc. Further, CONTRACTOR will submit the name and address of the assuming CONTRACTOR'S registered agent for service of process and/or all notices required under this Contract.

19. SEVERABILITY. If any provision of this Contract is held unenforceable, then such provision will be modified to reflect the Parties' intention. All remaining provisions of this Contract shall remain in full force and effect.

20. FORCE MAJEURE. Neither Party shall be liable to the other Party for any failure or delay caused by events beyond such Party's control and not due to its own negligence, provided that such Party uses commercially reasonable efforts to resume performance as soon as reasonably practicable. The non-performing Party shall notify the other Party of the force majeure event within twenty-four (24) hours of the onset thereof. In the event that a force majeure event precludes CONTRACTOR from performing services and/or providing goods for a period of ten (10) consecutive business days, the COUNTY shall have the right to: (a) procure replacement goods and/or services from an alternative source and/or (b) terminate the Contract or portion(s) of Contract upon written notice to CONTRACTOR.

21. HEADINGS/TITLES/WORDING. Inclusion of titles of paragraphs or section headings, capitalization of certain words or phrases and/or bold face typestyle of certain words or phrases in this Contract are for convenience purposes only and shall not be used to interpret or construe the provisions of this Agreement. The terms "Contract" and "Agreement" have the same meaning and may be used interchangeably throughout this document. The terms "Attachment" and "Exhibit" have the same meaning and may be used interchangeably throughout this document.

22. GUILFORD COUNTY LIABILITY INSURANCE REQUIREMENTS.

WORKERS COMPENSATION: CONTRACTOR agrees to maintain coverage to apply for all employees for statutory limits in compliance with the applicable state and federal laws. The policy must include employer's liability with limits of at least \$1,000,000.00 for each accident, \$1,000,000.00 for each employee, with at least a \$1,000,000.00 aggregate policy limit.

COMMERCIAL PROFESSIONAL LIABILITY: CONTRACTOR does hereby agree to maintain limits of at least \$1,000,000.00 per occurrence, per location, single limit for bodily injury liability and property damage liability, with at least a \$2,000,000.00 aggregate limit, per location. This shall include premises and/or operations, independent contractors, products and/or completed operations, broad form property damage and explosion, collapse and underground damage coverage, and a contractual liability endorsement.

BUSINESS AUTO LIABILITY: CONTRACTOR does hereby agree to maintain limits of at least \$1,000,000.00 per accident combined single limit for bodily injury liability and property damage. This should include owned vehicles, plus hired and non-owned vehicles.

COMMERCIAL GENERAL LIABILITY: CONTRACTOR does hereby agree to maintain limits of at least \$1,000,000.00 per occurrence, per location, single limit for bodily injury liability and property damage liability, with a \$2,000,000.00 aggregate limit, per location. This shall include premises and/or operations, independent contractors, products and/or completed operations, broad form property damage and explosion, collapse and underground damage coverage, and a contractual liability endorsement.

UNDERWRITING, ADDITIONAL INSURED, AND CANCELLATION NOTICE REQUIREMENTS: All insurance shall be written by companies with an AM Best rating "A" or higher. GUILFORD COUNTY shall be named as an additional insured on CONTRACTOR insurance policies, which shall be primary and not contributory to any other insurance that may be available to the COUNTY. Such certificates shall require that the policies shall not be canceled or reduced in coverage until thirty (30) days written notice of such cancellation or reduction has been received by CONTRACTOR and GUILFORD COUNTY.

MAINTENANCE OF INSURANCE COVERAGE AND RENEWAL DOCUMENTATION: CONTRACTOR original insurance policies or certified copies of policies may be required by COUNTY at any time. Current, valid insurance policies meeting the requirements stated herein shall be maintained for the duration of the Agreement. Renewed policies shall be sent to the COUNTY at the above address thirty (30) days prior to any expiration date.

Upon the COUNTY'S offer of award of this Agreement, CONTRACTOR will provide Certificates of Insurance for meeting the required insurance provisions. The Certificate of Liability shall state, "Guilford County is added as an additional insured as evidenced by the endorsement attached to this Certificate." CONTRACTOR will provide copies of insurance certificate(s) Guilford County Purchasing with their award package.

All insurance documents required under this Contract shall be forwarded to:

GUILFORD COUNTY

Attention: Risk Management

301 West Market Street

Greensboro, NC 27401

Reference: GUILFORD COUNTY CONTRACT NO. 90270066

With CONTRACTOR'S NAME: Greater Outreach Services, Inc.

In the event CONTRACTOR fails to maintain and keep in force for the duration of this Contract the insurance required herein, the COUNTY may cancel and terminate this Contract without notice.

23. ENTIRE AGREEMENT. This Contract, including the Exhibits and/or Attachments, if any, sets forth the entire Agreement between the Parties. All prior conversations or writings between the Parties hereto or their representatives are merged within and extinguished. This Contract shall not be modified except by a writing subscribed to by all the Parties.

24. JURISDICTION. The Parties agree that this Contract is subject to the jurisdiction and laws of the State of North Carolina. The CONTRACTOR will comply with bid restrictions, if any, and applicable laws, including N.C.G.S. §143-129(j) regarding E-Verify. Any controversies arising out of this Contract shall be governed by and construed in accordance with the laws of the State of North Carolina. All actions filed under this Contract shall be filed in Guilford County Superior Court.

(The remainder of this page is intentionally left blank.
This Contract continues with signatures on the following page.)

From: [SBED](#)
To: [Christol Murphy](#); [Wayne Abraham](#); [M. Heath Guy](#); [Porcha Lee](#)
Cc: [DG Purchasing](#); [SBED](#)
Subject: RE: NEW BID - (20314) Grant Funded Re-Entry Peer Support
Date: Friday, March 27, 2026 9:06:32 AM

Good Morning,

Since this solicitation is grant-funded, no additional information is needed, and the MWBE goal is waived.

Purchasing will move to the next steps as defined by their process. As a result of the funding, please do not include us in the evaluation process.

Let me know if you have any questions.

Sincerely,



OFFICE OF GUILFORD COUNTY SHERIFF

Sheriff Danny H. Rogers



Award Recommendation Letter

DATE: May 6, 2026

TO: Guilford County Purchasing Manager

FROM: Sheriff Danny Rogers

RE: Award Recommendation Letter for Bid No. 20314 – Grant funded Peer Support MAT

On May 1, 2026 in response to the above referenced bid event a vendor was deemed fully responsive by the county purchasing department. The members of the evaluation committee reviewed and scored that proposal independently based upon RFP criteria. The combined scoring resulted in the selection of this vendor.

A proposal was received from Greater Outreach Services. The selection was based upon experience in Detention Centers, ability to meet the work requirements, ability to meet the staffing requirements, and cost being within the grant proposal parameters.

Recommendation:

After reviewing the proposals, the evaluation committee recommends that we award a contract to Greater Outreach Services in the amount of \$150,000.00. The contract will be for eighteen (18) months beginning on July 1, 2026.

Sincerely,

Danny H. Rogers

Sheriff



Request for Proposals

For

**Grant Funded
Peer Support Medication Assisted Treatment**

Bid Number: 20314

Commodity Code(s): 95285, 95220, 95221

Guilford County Purchasing Department
BB&T Building, Suite 304
201 West Market Street
Greensboro, NC 27401

PROPOSAL SCHEDULE

(Note: The dates below are subject to change)

Request for Proposal
for
**Grant Funded
Peer Support Medication Assisted Treatment**
Bid Number 20314

Advertisement Date	April 8, 2026
Non-Mandatory Pre-Proposal ZoomGov Meeting	April 15, 2026, at 10:00 A.M., Eastern Time
Last Day for Questions	April 22, 2026, at 2:00 P.M., Eastern Time
Proposal Due Date	May 1, 2026, at 2:00 P.M., Eastern Time

I. Introduction

The Guilford County Purchasing Department is soliciting proposals from qualified firms to provide effective Medication Assisted Treatment Peer Support Specialists with Substance Use Experience for services to a diverse justice-involved population targeting support for individuals with a substance use disorder. The County invites all interested and qualified firms who meet the requirements below to submit a response to this RFP.

II. General Information

A non-mandatory Pre-Proposal ZoomGov Meeting will be held April 15, 2026, at 10:00 A.M., as instructed below. You may join the ZoomGov Meeting from your computer, tablet or smartphone

For best results, use Chrome as your web Brower:

<https://www.zoomgov.com/j/1612515256?pwd=itKsXYbpN2kcPo0iaugmUWjjKH3v4i.1>

Meeting ID: 161 251 5256

Passcode: 545255

One tap mobile

+16692545252,,1612515256# US (San Jose)

+16468287666,,1612515256# US (New York)

Dial by your location

• +1 669 254 5252 US (San Jose)

• +1 646 828 7666 US (New York)

• +1 646 964 1167 US (US Spanish Line)

• +1 669 216 1590 US (San Jose)

• +1 415 449 4000 US (US Spanish Line)

• +1 551 285 1373 US (New Jersey)

Meeting ID: 161 251 5256

Find your local number: <https://www.zoomgov.com/u/acav4EJ9VX>

Join by SIP

• 1612515256@sip.zoomgov.com

Join by H.323

• 166.108.98.42 (US West)

• 166.108.66.42 (US East)

Terms of Contract

The selected Provider will enter into a contract with the County as outlined in this RFP for 18 months with no option to renew. The anticipated contract will be from July 1, 2026, through December 31, 3027.

A. Causes for Cancellation and/or Termination

1. That the contract was secured by a fraudulent act, statement or material fact or that a fact concerning the firm was not disclosed at the time of the contract award, if known and would have caused the refusal to enter into a contract by the County.
2. The Provider has not complied with all the provisions and requirements set forth in the Request for Proposal or the contract with the County. If non-compliance occurs, the contract may be revoked and will not be reinstated during the current contract cycle.
3. The Provider has violated any of the regulations established by the Federal and State laws.
4. Either party may terminate the agreement for any reason without penalty upon thirty (30) days written notice to the other party.

B. No bid deposit or performance bonds are required

C. Funding Source: Payment for services under contract by this solicitation will be paid with federal funding. Funding is contingent upon compliance with all terms and conditions of the funding award.

D. Compliance by Awarded Provider: The awarded Provider (s) shall comply with all applicable federal laws, regulations, executive orders, ARPA requirements, specifically 2 CFR, Part 200, and the terms and conditions of the funding award. In addition, Provider (s) providing submittals shall be responsible for complying with state law and local ordinances.

E. Certification Regarding Debarment: By submitting a proposal under this solicitation, the Respondent certifies that neither it nor its principals are presently debarred or suspended by any Federal department or agency from participation in this transaction.

III. Bid Requirements for Electronic Events

1. All Respondents who plan to submit a proposal must register in the Guilford County's Vendor Self Service (VSS) System. Instructions to register as a Vendor, update registration and submit bids are available at: <https://www.guilfordcountync.gov/our-county/purchasing/vendor-self-service-vss-program>.
2. Electronic responses should be made through Guilford County's Vendor Self Service automated bidding system at: <https://guilfordcountync.munisselfservice.com>. **For the best results, use Chrome as your web Browser.** Click on Vendor Self Service and use the arrow button in the top righthand corner to Login and submit your bid response. Click on the Bid Number to open it, then Click on Create Bid and follow the instructions for each tab. All responses must be submitted electronically by the event date and closing time. There will be **NO EXCEPTIONS**. The system cannot accept late submittals.
3. All questions pertaining to this RFP must emailed to the Guilford County Purchasing Department at DG_Purchasing@guilfordcountync.gov in accordance with this event schedule. The bid number and title of the project must be referenced in the email. Each question asked will be answered for all Respondents to view by way of an Addendum and posted in the automated bidding system. No question will be considered after the Q&A close date and time. **NO EXCEPTIONS**. Please note it is the Respondent's responsibility to review all questions, answers and attachments prior to submitting their response.
4. Respondents are strongly encouraged to submit their proposal with all required documentation at least twenty-four (24) hours in advance. The County will not be responsible for any technical difficulties that may arise and result in the inability to submit.
5. Respondents are responsible for checking the event for any addendums prior to completion and submission of their response. Addendum acknowledgement and requirements, if any, must be included in each submittal.
6. To complete the items portion of a submittal in Vendor Self Service, open the items tab to enter pricing for each line. Use the provided line description, unit of measure and quantity to complete the entries for each line. Upload all additional documentation required in the RFP document as an attachment(s) to your response.
7. To complete an electronic submittal, be **sure to click the "Submit Bid" button**. Your response will not be part of the submitted responses until submitted via the "Submit Bid" button.
8. To receive future notification, you must be registered as a Vendor in the Guilford County's Vendor Self Service System under Commodity Code 95285, 95220, 95221. Please note, Vendors registered under the selected commodity code prior to the opening of this event will receive electronic notification(s) of the activity regarding changes made to the event; however, it is your responsibility to view the event for changes and updates.

IV. Small Business & Entrepreneurship Department (SBED) Requirements

One primary responsibility of the County is the proper use of public revenue to purchase the various items, services, construction and repairs needed to operate. All expenditures of County funds must be in accordance with the North Carolina laws. The responsibilities of auditing and compliance with this law is that of the awarding authority, which in this case is the County.

On March 5, 1990, the County established its verifiable minority participation goal of ten (10) percent. In February 2017, Guilford County Board of Commissioners established a standing aspirational MWBE participation goal of fifteen percent (15) percent, as recorded in the approved meeting minutes. The aspirational MWBE goal for this project is fifteen percent (15%). Guilford County encourages each contractor to meet or exceed the aspirational goals in recruiting MWBE providers. Respondents must make good faith efforts to contact minority businesses to allow each an equal opportunity to quote on the particular work involved. Any proposal that does not include MWBE information and documentation may be considered non-responsive.

A minority business is defined as ownership of 51% or more by a minority. Minorities are officially defined as:

- (a) Black, that is, a person having origins in any of the black racial groups in Africa;
- (b) Hispanic, that is, a person of Spanish or Portuguese culture with origins in Mexico, in South or Central America, or the Caribbean Islands, regardless of race;
- (c) Asian American, that is, a person with origins in any of the original peoples of the Far East, Southeast Asia and Asia, the Indian subcontinent, or the Pacific Islands;
- (d) American Indian, that is, a person having origins in any of the original Indian peoples of North America; or
- (e) Female.

V. Evaluation and Selection Process

An Evaluation Committee will have responsibility for reviewing and evaluating all proposals and required documents submitted in response to this RFP. All proposals properly submitted and received will be evaluated against the award criteria outlined in this RFP. The absence of required information may result in exclusion of the proposal from further analysis or evaluation.

The County reserves the right to reject all proposals or waive technicalities in order to award a contract, which may be determined to be in the best interest of the County. The County also reserves the right to make the award in whole or part. The County reserves the right to include outside consultants to assist in the evaluation process.

VII. Award Criteria

It is the intent of Guilford County to make an award to a single Provider deemed to be fully qualified and best suited among those submitting proposals on the basis of the evaluation factors included in this RFP. Price shall be considered but shall not be the sole determining factor. Once the proposals are ranked and the most qualified Provider(s) are determined, the County may conduct further negotiations, and/or request presentations from Provider(s) to further assist in the clarification of information and selection process. ***An award of a bid is not an acceptance of contract terms provided by Vendor unless expressly accepted by County.***

The Evaluation Committee will be guided by the following point system, which has 90 points as the maximum total:

Category	Points
Experience/Qualifications/References	0 to 30
Technical/Work Requirements	0 to 30
Cost Proposal/Pricing	0 to 20
Staffing Requirements	0 to 10
Financial Stability	Pass/Fail
Possible Total	90

Grant Funded Peer Support Medication Assisted Treatment
SCOPE OF WORK

This Bid and Scope of Work cover the requirements for services to be performed and will become an integral part of the contract between Guilford County and the Provider. The Provider must comply with the Scope of Work as outlined. All services shall be provided in a competent, workmanlike and professional manner acceptable to the County.

- 1.0 **Purpose:** The purpose and intent of the Request for Proposal (RFP) is to solicit proposals from qualified firms to provide two Full-Time Certified Peer Support Specialists with Substance Use Experience who will help participants with coping skills, re-entry support to inmates being released, developing relapse prevention plans, and completing discharge planning that includes follow-up after 3 months.
- 2.0 **Background:** A growing body of evidence supports the assertion that peer services improve re-entry outcomes such as reducing relapse and recidivism, community integration, and employment outcomes. Peers are role models who are equipped to motivate others to learn skills, engage in treatment, and advocate for second chances.
- 3.0 **General Conditions:**
- 3.1 **Task requirements** – Peer Support Specialists will each work 40 hours per week, one at the Greensboro Detention Center and the other at the High Point Detention Center. They will help Medication Assisted Treatment (MAT) program participants with their coping skills, provide reentry support for inmates being released, develop relapse prevention plans, and complete discharge planning that connects participants to an appropriate outside organization for post-release care and monitoring.
- 3.2 **Personnel requirement-** Applicants must employ Certified Peer Support Specialists with Substance Use Experience. These Peer Specialists must be trained in peer counseling, life skills, and the impact of reentry on individuals. These Peer Specialists must demonstrate work experience in professional or peer service delivery with experience assisting participants in areas such as
- Self-advocacy and self-sufficiency
 - Obtaining vital documents for reentry
 - Case planning to include linkage in the following areas: vocation, education, employment, medical, and behavioral health
 - Transportation coordination
 - Insurance and government coordination
 - Documentation
 - Crisis intervention
 - Life Skills facilitation
- 3.3 Peer support staff must be qualified and trained to provide effective diversion and/or reentry services and maintain the confidentiality of program participants' medical and justice involvement history. The Peer Support Specialists must be able to deliver services that are culturally competent and gender responsive, demonstrate knowledge of a commitment to utilizing processes and approaches that foster compassion, proactively building healthy relationships while respecting the dignity and equality of each person. They must have demonstrated knowledge of motivational interviewing with client-centered methods designed to enhance motivation for behavior change and demonstrated knowledge of harm reduction principles, including meeting people where they are in their recovery journey.
- 3.4 The Provider must commit staff to full participation in training provided through or identified by the Guilford County Sheriff's Office (GCSO). The GCSO has the discretion to approve or disapprove of staff members selected by the Provider for the position. All applicants will participate in a panel interview and subsequently meet with the Sheriff.

- 3.5 The grant program will commence as a single phase in both the Greensboro Detention Center and High Point Detention Center.
- 3.6 End results/deliverables – The following data will be collected and reported: unduplicated client count by race, number of sessions with participants, number of referrals to community-based MAT programs, follow up reports three (3) months post-release for participant status regarding relapse or recidivism, housing, and employment.
- 4.0 Schedules/Timelines: Each quarter's data will be compiled and reported to the Guilford County Sheriff Office and the State of North Carolina.

[The remainder of this page has been intentionally left blank]

QUALIFICATIONS AND SUBMISSION REQUIREMENTS

In order to facilitate the analysis of responses to this RFP, all Respondents are required to prepare their proposals in accordance with the instructions outlined in this section. To be considered for selection, upload your proposed package into the County's Vendor Self Service System and submit all required supplemental information electronically. Proposals should be prepared as simple as possible and provide a straightforward, concise description of the Respondents' capabilities to satisfy the requirements of the RFP. All pages in your response shall be properly formatted and provide the following basic information:

Failure to fully execute and return all required supplemental information and attachments may result in a Provider being deemed non-responsive

Tab 1: Cost Proposal and Attachments

To complete the Items portion of a submittal in Vendor Self Service, open the Items tab to enter pricing for each line. In addition, be sure to download and complete the **Cost Proposal Form - Attachment 1** back in the system to your online response. Should there be any discrepancy between the Cost Proposal Form-Attachment 1 and the submission of pricing entered in the items portion of Guilford County's Vendor Self Service automated bidding system, the online submission of pricing shall prevail and control. The grant funding available is \$163,357.00. Therefore, please review your pricing information carefully prior to submission.

Tab 2: Executive Summary

This section of the response to the RFP should be limited to a brief narrative highlighting the Provider's proposal. Within this section, the Provider should highlight briefly their abilities and inabilities upon the requirements requested.

Tab 3: Provider's Qualifications

Complete the **Provider Qualifications Form - Attachment 2** to provide specific information as requested and upload as an attachment to your response.

Tab 4: Proposed Services to be Provided

The Provider shall present, in detail, features and capabilities of their proposed services to be provided. The Provider should state what implementation services will be provided, processes, control points and time frames for the on-going services. In addition, please describe all the services that their company provides. If other ancillary services are available that may be deemed pertinent to the process, please describe them in full detail.

Tab 5: References

Utilize the **References Form - Attachment 3** to provide a listing of references to include phone numbers and contact names.

Tab 6: SBED Participation Requirements

Submit information about participating MWBEs on the MWBE Affidavit forms provided with this RFP. Utilize the **MWBE Affidavit Forms - Attachment 4**

Documents to provide with the bid proposal – Under North Carolina General Statutes (N.C. GS 143-128.2 (c) the undersigned bidder shall identify **on its bid** (Identification of Minority Business Participation Form) the minority businesses that it will use on the project with the total dollar value of the contract that will be performed by the minority businesses. There is a MWBE Goal Waiver for this RFP, participation is still encouraged. If there are no identified opportunities, indicate 0 or N/A on MWBE Forms #1 and #2.

Submit Forms #1-Minority Business Participation and #2-Minority Outreach Call Log.

Tab 7: Other Bid Event Forms

Please download to complete, sign and date the attached forms. Be sure to upload the forms back in the system to your online response. If no Addendum was issued, please indicate N/A for Not Applicable on the Addendum form.

W-9 Form – Attachment 5

Addendum Acknowledgement Form – Attachment 6

Non-Collusion Affidavit – Attachment 7

Affidavit of Compliance (E-Verify) – Attachment 8

Certification Regarding Debarment and Suspension – Attachment 9

Tab 8: Other Attachments

Please refer to the following attachments for *information purposes only*:

- Basic Insurance Requirements
- Federal Contract Provisions
- Sample Contract

(Note: An award of a bid is not an acceptance of the contract terms provided by vendor unless expressly accepted by County)

- RFP Proposal Checklist

[The remainder of this page has been intentionally left blank]

Addendum #1: (Bid 20314) Non-Mandatory ZoomGov Meeting
Grant Funded Peer Support Medication Assisted Treatment

Online ZoomGov Meeting, April 15, 2026 @ 10:00 AM

Name	Company	Email
Chrystal Braswell	Guilford County Purchasing	cbraswell3@guilfordcountync.gov
Williette Moore	Guilford County Purchasing	wmoore2@guilfordcountync.gov
Olga Wright	Guilford County Purchasing	owright@guilfordcountync.gov
Debra Kieft	Guilford County Purchasing	dkieft@guilfordcountync.gov
LaKisha D. Ellison	Guilford County Sheriff Office	l Ellison@guilfordcountync.gov
Heath Guy	Guilford County Sheriff Office	mguy@guilfordcountync.gov
Wayne Abraham	Guilford County Sheriff Office	wabraham@guilfordcountync.gov
Debra Kieft	Guilford County Purchasing	dkieft@guilfordcountync.gov
Mark Shook	WellPath, LLC.	mshook@wellnath.us
Emily Wilson	WellPath, LLC.	ewilson@wellnath.us
Mark Flory	Caring Services, Inc.	mflory@caringservices.org

Addendum #2: (Bid 20314) Questions from Bidders
Grant Funded Peer Support Medication Assisted Treatment

1. On Page 3 of the RFP, under Terms of Contract it states "The anticipated contract will be from July 1, 2026, through December 31, 3027". I assume this is a typo and should have an end date of December 31, 2027?

The anticipated contract will be from July 1, 2026 through December 31, 2027. This was a typographical error.

2. With the grant starting on July 1, 2026, for onboarding purposes of new staff, what is the timeline for interviewing/training of the staff by GCSO prior to the start date?

As soon as a vendor is selected and a contract signed by the vendor, that vendor can proceed with the hiring and approval process so that persons can begin their work on or shortly after 7/1/26.

3. Our proposal meets the minimum requirements for the grant, with 2 full time peer support specialists (1 at each location). However, we would prefer to go above and beyond those requirements and have an additional clinician (a Licensed Clinical Addiction Specialist) at each site 1 day per week to provide counseling and group sessions. Can the GCSO support this additional staff?

There are no additional funds available. If you wish to provide this additional service within the budget or at your own cost, you would coordinate with the Behavioral Health Director. The LCAS would have to go through the same background checks, and any counseling or group sessions would have to be coordinated with the two jails.

4. What is the GCSO exclusion criteria for Peer Support Specialists (i.e. convictions)?

They cannot have any felony charges, no Class B misdemeanors, and only one class A misdemeanor.

5. Will staff be able to bring company provided laptops on site to work with the clients? If so, is internet provided on site? If not, will equipment be provided to them by GCSO?

Yes, staff can bring company provided laptops on site to work with clients. This would need to be coordinated with the Behavioral Health Director. The county provides Wifi internet access for guests so connecting would not be a problem.



COST PROPOSAL FORM

In accordance with the attached instructions, terms, conditions, and Scope of Services we submit the following proposal to Guilford County.

TOTAL PROPOSED COST

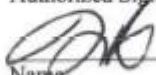
The grant funding available is \$163,357.00

Peer Support Services – 18 Months \$ 150,000

Should there be any discrepancy between this Cost Proposal Form and the submission of pricing entered in the Items portion of Guilford County's Vendor Self Service automated bidding system, the online submission of pricing shall prevail and control.

I certify that the contents of this proposal are known to no one outside the firm, and to the best of my knowledge all requirements have been complied with.

Date: 4/24/2026

Authorized Signature:

Name

CFO/Executive Director
Title

Greater Outreach Services, Inc.
Firm Name

CERTIFICATION REGARDING DEBARMENT AND SUSPENSION


The Use of any Contractor that has been declared debarred by the office of Federal Contract Compliance Programs (OFCCP) is prohibited. Further the use of subcontractor(s) that has been declared debarred by OFCCP is prohibited. A complete list of federally debarred contractors can be found at www.sam.gov. It is the sole responsibility of the Contractor to ensure that subcontractor(s) are in good standing with the OFCCP and not on the debarment list.

The undersigned applicant certifies to the best of his or her knowledge and belief, that he applicant and its principals:


- (a) are not presently debarred, suspended, proposed for debarment, declared ineligible or voluntarily excluded from covered transactions by any Federal Department or agency;
- (b) have not within a 3-year period preceding this proposal been convicted of or had a valid judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State, or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) are not presently indicted or otherwise criminally or civilly charged by a governmental entity (Federal, State, or local) with commission of any of the offenses enumerated in paragraph (b) of this certification; and
- (d) have not within a 3-year period preceding this application/proposal had one or more public transactions (Federal, State, or local) terminated for cause or default.

Should the applicant not be able to provide this certification, an explanation as to why should be placed after the assurance page in the application package.

The applicant agrees by submitting the proposal that it will include, without modification, the clause titled "Certification Regarding Debarment, Suspension, in eligibility, and Voluntary Exclusion-Lower Tier Covered Transactions" in all lower tier covered transactions (i.e., transactions with sub-grantees and/or contractors) and in all solicitations for lower tier covered transactions.

 _____ (Seal if Corporation)
Signature
CEO
Title
Date: 04/17/2026

NOTARIZE

SUBSCRIBED AND SWORN TO BEFORE ME, 2026 Etn PR
This 17 day of April, 2018
NOTARY PUBLIC 
My Commission Expires: 8/10/30

ETHAN GUM
NOTARY PUBLIC
Wake County
North Carolina
My Commission Expires August 10, 2030

STATE OF NORTH CAROLINA

AFFIDAVIT

COUNTY OF ~~GUILFORD~~ ^{Wake} _{GA NC}

I, Nyasha Robinson (the individual attesting below), being duly authorized by and on behalf of Greater Outreach Services, Inc (the responding entity hereinafter "Employer") after first being duly sworn hereby swears or affirms as follows:

1. Employer understands that E-Verify is the federal E-Verify program operated by the United States Department of Homeland Security and other federal agencies, or any successor or equivalent program used to verify the work authorization of newly hired employees pursuant to federal law in accordance with NCGS §64-25(5).

2. Employer understands that Employers Must Use E-Verify. Each employer, after hiring an employee to work in the United States, shall verify the work authorization of the employee through E-Verify in accordance with NCGS§64-26(a).

3. Employer is a person, business entity, or other organization that transacts business in this State and that employs 25 or more employees in this State. Mark "Yes" or "No":

- a. YES ; or,
- b. NO

4. Employer's subcontractors comply with E-Verify, and if Employer is awarded a contract for this project Employer will ensure compliance with E-Verify by any subcontractors subsequently hired by Employer.

This 17 day of April, 2026.

[Signature]

Signature of Affiant

Print or Type Name: Nyasha Robinson State of North Carolina County of Wake _{GA NC}

Signed and sworn to (or affirmed) before me, this the 17 day of April, 2026.

My Commission Expires:

9/10/30 [Signature]

Notary Public

(Affix Official/Notarial Seal)

ETHAN GUM
NOTARY PUBLIC
Wake County
North Carolina
My Commission Expires August 10, 2030

Greater Outreach Services, Inc.
Executive Summary
Grant Funded Peer Support for Medication-Assisted Treatment (MAT)
Bid Number: 20314

Greater Outreach Services, Inc. respectfully submits this proposal in response to Guilford County's Request for Proposals for Grant Funded Peer Support Medication-Assisted Treatment services. We are fully prepared to provide highly qualified, full-time Certified Peer Support Specialists with substance use recovery experience to support participants housed at the Greensboro and High Point Detention Centers, as outlined in the Scope of Work.

Our organization understands the critical need to provide effective peer-led recovery support to justice-involved individuals with substance use disorders. Successful reentry requires more than treatment access alone. It requires trusted mentorship, practical guidance, accountability, and linkage to ongoing community supports. Greater Outreach Services is uniquely positioned to meet this need through an evidence-informed, person-centered service model rooted in lived experience, recovery principles, and measurable outcomes.

Since 2009, Greater Outreach Services has delivered high-quality behavioral health and substance use services throughout North Carolina and South Carolina. As a CARF-accredited Critical Access Behavioral Health Agency (CABHA), we maintain rigorous standards of service excellence, compliance, quality assurance, and client-centered care. Our organization has extensive experience supporting individuals with complex behavioral health needs, co-occurring disorders, justice involvement histories, housing instability, and barriers to successful reintegration.

Organizational Strengths and Qualifications

Proven Peer Support Expertise

Greater Outreach Services employs trained and credentialed Certified Peer Support Specialists who combine professional competencies with lived recovery experience. This allows participants to engage with staff who understand the realities of addiction recovery, treatment barriers, stigma, relapse prevention, and rebuilding life after incarceration.

MAT and Substance Use Recovery Experience

Our team has direct experience serving individuals participating in Medication-Assisted Treatment programs and collaborating with MAT providers, outpatient treatment agencies, behavioral health clinicians, and community recovery resources. We understand the importance of integrating peer support alongside medical treatment to improve retention, recovery engagement, and long-term success.

Reentry-Focused Service Delivery

We specialize in helping individuals transition successfully back into the community through structured planning and practical support, including:

- Coping skill development
- Relapse prevention planning
- Discharge planning
- Identification document acquisition
- Linkage to housing resources
- Employment readiness support
- Transportation coordination
- Medical and behavioral health referrals
- Community MAT provider connection
- Benefits and insurance navigation
- Ongoing accountability and recovery coaching

Clinical and Administrative Infrastructure

Unlike many standalone peer organizations, Greater Outreach Services also maintains in-house clinical and administrative leadership capable of ensuring proper supervision, training, compliance monitoring, documentation quality, data reporting, seamless care coordination.

Comprehensive Staff Training

Greater Outreach Services maintains a strong commitment to workforce excellence through ongoing training and professional development. All Peer Support Specialists receive training in evidence-based and recovery-oriented practices including Motivational Interviewing, Seeking Safety, Trauma-Informed Care, Harm Reduction Principles, Professional Ethics, Confidentiality Standards, Crisis Response, Cultural Competency, Documentation Compliance, and Reentry Support Strategies. Staff also receive supervision and continuing education to ensure services remain effective, person-centered, and aligned with current best practices.

Holistic and Whole-Person Service Model

Greater Outreach Services recognizes that sustainable recovery requires attention to the full range of factors impacting an individual's success. Our holistic service model addresses behavioral health, substance use recovery, physical wellness, employment readiness, housing stability, family relationships, transportation access, financial self-sufficiency, and community connection. By treating the whole person rather than a single diagnosis, we help participants build a stronger foundation for long-term recovery and successful reintegration.

Proposed Service Approach

If awarded, Greater Outreach Services will immediately deploy two qualified full-time Peer Support Specialists in alignment with the County's staffing expectations. Our staff will work collaboratively with detention center personnel, Guilford County Sheriff's Office representatives, and community providers to ensure coordinated and effective service delivery.

Participants will receive individualized support focused on preparing for safe and sustainable reentry. Services will emphasize motivational engagement, skill-building, hope, accountability, and connection to treatment and community support prior to release and during the critical post-release transition period.

Post-release follow-up services for three months will include participant check-ins, referral support, relapse prevention reinforcement, encouragement with treatment adherence, and assistance navigating barriers that threaten recovery stability.

Performance Outcomes and Accountability

Greater Outreach Services is committed to delivering measurable results and transparent reporting. Expected outcomes include:

- Increased participant engagement in recovery planning prior to release
- Increased linkage to MAT and behavioral health treatment upon release
- Reduced relapse risk and recidivism factors
- Improved housing and employment stabilization outcomes
- Increased continuity of care during the first 90 days post-release
- Accurate quarterly reporting aligned with County expectations

Why Greater Outreach Services

Greater Outreach Services offers Guilford County a rare combination of:

- Established behavioral health infrastructure
- CARF-accredited quality standards
- Experienced Certified Peer Support Specialists
- Strong understanding of justice-involved populations
- MAT and recovery expertise
- Proven community partnerships
- Administrative readiness for rapid implementation
- Commitment to dignity, equity, and long-term recovery success

In summary, Greater Outreach Services, Inc., is fully prepared to serve as a dependable and high-performing partner for Guilford County's Grant Funded Peer Support Medication-Assisted Treatment initiative. Our organization has the experience, staffing capacity, recovery-centered philosophy, and operational systems necessary to launch services successfully and produce meaningful outcomes for participants, families, and the community.

We appreciate the opportunity to submit this proposal and welcome the opportunity to partner with Guilford County to improve recovery outcomes, reduce recidivism, and strengthen successful community reintegration.

NON-COLLUSION AFFIDAVIT

STATE OF (North Carolina)

) SS.

COUNTY OF (Wake)
I, Nyasha Robinson, of Greater Outreach Services, Inc. In the County of WAKE and the State of North Carolina, of full age, being duly sworn according to law on my oath depose and say that:

I am CEO, of the firm of Greater Outreach Services, Inc, making the Proposal for the above- named authority.

My submission of a response to this event certifies that I agree to the non-collusion agreement contained below:

- 1. The submitter of this document is acting as an agent for their company who is the respondent that has submitted the attached bid response.
2. The undersigned person is fully informed concerning the preparation and contents of the attached response and of all pertinent circumstances related to it and is authorized to sign this affidavit. This affidavit is given under penalty of perjury as provided by law.
3. Such bid response is genuine and is not collusive or sham in anyway whatsoever.
4. Neither the person responding nor any of its officers, partners, owners, agents, representatives, employees or parties in interest, including the signer of this affidavit, have in any way colluded, conspired, connived or agreed, directly or indirectly, with any other respondent, firm or person to submit collusive or sham response in connection with the contract for which the attached response has been submitted or to refrain from responding in connection with such contract, or has in any manner, directly or indirectly, sought by agreement or collusion or communication or conference with any other responder, firm or person to fix the price, or cost to secure through collusion, conspiracy, connivance or unlawful agreement any advantage against the Board of County Commissioners, Guilford County or any person interested in the proposed contract.
5. The price or prices quoted in the attached response are fair and proper and are not derived by any collusion, conspiracy, connivance or lawful agreement and on the part of the respondent or any of its agents, representatives, owners, employees, or parties in interest.

Greater Outreach Services, Inc (Name of Contractor)
Signature: [Handwritten Signature] Title: CEO Date: 4/17/2020

Subscribed and sworn to before me on this 17 day of April, 2020.
Signature: [Handwritten Signature] Title: Ethan Gum

Notary Public of the State of NC My Commission expires August 10, 2020

ETHAN GUM
NOTARY PUBLIC
Wake County
North Carolina
My Commission Expires August 10, 2030

**FORM #6
DOCUMENTATION FOR CONTRACT PAYMENTS**

Prime Contractor/ Engineer: Greater Outreach Services, Inc.
 Address & Phone: 2525 Heddian Parkway Suite 50 Durham NC 27715
833-741-7710
 Project Name: Peer Support Medication Assisted Treatment

Pay Application #: _____

Period: _____

The following is a list of payments made to all subcontractors/suppliers, including MWBEs on this project for the above-mentioned period.

FIRM NAME	*TYPE OF MWBE	AMOUNT PAID THIS MONTH	TOTAL PAYMENTS TO DATE	TOTAL AMOUNT COMMITTED

* HUB Certification with the NC HUB Office is required to be counted toward state participation goals.

Approved/Certified by:

 (Name) (Title)

 (Date) (Signature)

SUBMIT WITH EACH PAY REQUEST, FINAL PAYMENT, and FINAL REPORT utilizing this form and/or the County's compliance software system.

Greater Outreach Services, Inc.
Proposed Services to be Provided

Greater Outreach Services, Inc. proposes to provide two full-time Certified Peer Support Specialists with lived substance use recovery experience to deliver structured, recovery-oriented peer support services for participants engaged in Medication-Assisted Treatment (MAT) within the Greensboro and High Point Detention Centers.

Services will focus on participant engagement, coping skill development, relapse prevention planning, successful reentry preparation, discharge planning, and structured three-month post-release follow-up support. Our service model is person-centered, trauma-informed, strength-based, and outcomes driven.

Service Delivery Model

Greater Outreach Services utilizes a whole-person recovery model designed to reduce relapse risk, strengthen treatment engagement, and support successful reintegration into the community. Each participant will receive individualized support based on identified strengths, barriers, priorities, and recovery goals.

Core Services Include:

Participant Engagement and Trust Building

Certified Peer Support Specialists will establish rapport through lived-experience mentorship, motivational encouragement, and recovery coaching designed to build trust and increase willingness to engage in treatment and planning.

Coping Skills Development

Participants will receive practical strategies to manage:

- Stress
- Cravings
- Emotional triggers
- Conflict resolution
- Reentry anxiety
- Daily problem-solving challenges

Relapse Prevention Planning

Each participant will develop an individualized relapse prevention plan identifying:

- Personal triggers
- Warning signs
- Protective factors
- Healthy coping responses
- Emergency supports
- Recovery action steps

Reentry and Discharge Planning

Prior to release, staff will assist participants with transition planning including:

- Immediate housing needs
- Transportation planning
- MAT continuation appointments
- Behavioral health referrals
- Employment readiness resources
- Benefits navigation
- Community support connections

Community Linkage Coordination

Greater Outreach Services will coordinate warm handoffs and referrals to:

- MAT clinics
- Substance use treatment providers
- Outpatient therapy services
- Primary care providers
- Housing agencies
- Workforce development programs
- Food and basic needs resources
- Recovery support networks

Post-Release Follow-Up (90 Days)

Following release, Peer Support Specialists will maintain contact for up to three months to support continuity of care and recovery stability through:

- Follow-up calls and check-ins
- Appointment reminders
- Barrier resolution support
- Encouragement with treatment adherence
- Crisis linkage when needed
- Recovery goal reinforcement

Implementation Plan

Phase 1: Program Launch

- Confirm referral workflow with detention center staff
- Finalize schedules and facility access procedures
- Assign Peer Support Specialists
- Review confidentiality and reporting standards
- Establish communication protocols

Phase 2: Resource Alignment

- Update provider referral network
- Confirm MAT and community partnerships
- Develop current reentry resource directory
- Establish warm handoff contacts

Phase 3: Service Activation

- Begin participant engagement
- Complete needs assessments
- Start person-centered planning
- Launch discharge and reentry supports

Phase 4: Ongoing Operations

- Continue detention-based peer services
- Deliver post-release follow-up support
- Track outcomes and service utilization
- Submit required reports

Quality Assurance and Oversight

Greater Outreach Services maintains strong accountability systems to ensure quality service delivery.

Documentation Oversight

All records are reviewed for timeliness, completeness, and compliance.

Supervisory Review

Staff receive routine supervision to monitor caseload progress, participant barriers, service quality, and performance standards.

Referral Tracking

Monitor referrals made, completed, and participant connection success.

Discharge Planning Verification

Ensure transition plans are completed prior to release whenever possible.

Follow-Up Monitoring

Track post-release contacts, treatment engagement, and participant stability.

Continuous Improvement

Program data and trends are reviewed regularly to strengthen outcomes throughout the contract period.

Additional Continuum of Care Capacity

For eligible participants following release, Greater Outreach Services can provide direct linkage or access to additional community-based services including:

- Comprehensive Clinical Assessments
- Outpatient Therapy
- Peer Support Services
- Individual & Transitional Support
- Substance Use Intensive Outpatient Program (SAIOP)
- Substance Abuse Comprehensive Outpatient Treatment (SACOT)
- Psychosocial Rehabilitation
- Traumatic Brain Injury (TBI) / Life-Skills Training Support (LS)
- Multi-Disciplinary Evaluations (MDE)
- Forensic Evaluation (FE)
- Intensive In-Home (IIH)
- Multisystemic Therapy

This expanded capacity creates a seamless pathway from detention-based support to long-term community recovery.

Scalability of Services

Greater Outreach Services maintains the staffing structure, administrative systems, and operational flexibility necessary to scale services as program needs grow.

Staffing Expansion Capacity

We maintain active recruitment pipelines and can add qualified Peer Support Specialists, supervisors, and support personnel to meet increased referral volume or expanded program needs.

Geographic Expansion Readiness

Our organization currently serves multiple regions throughout North Carolina and South Carolina, positioning us to expand services into additional facilities, counties, or reentry settings if requested.

Flexible Service Delivery Options

Services can be delivered through in-person, community-based, virtual, or hybrid models based on participant needs, transportation barriers, and County priorities.

Continuum of Care Integration

As participant needs evolve, individuals can be linked to additional behavioral health and substance use services through our established provider network and internal resources.

Administrative Readiness

Our systems for supervision, payroll, compliance, training, documentation, and reporting support rapid expansion while maintaining service quality and accountability.

Long-Term Partnership Value

Should Guilford County seek to expand peer support, post-release engagement, family support services, or future reentry initiatives, Greater Outreach Services is positioned to grow alongside the County.

Performance Outcomes

Greater Outreach Services is committed to measurable outcomes, including:

- Increased participant engagement prior to release
- Increased connection to MAT and treatment services after release
- Reduced relapse risk factors
- Improved housing and employment referrals
- Stronger continuity of care during the first 90 days post-release
- Reduced avoidable recidivism drivers
- Accurate and timely reporting

Closing Statement

Greater Outreach Services, Inc. is fully prepared to implement a high-quality Peer Support MAT program that helps participants build coping skills, prepare for successful reentry, connect to treatment, and sustain long-term recovery. We welcome the opportunity to partner with Guilford County on this important initiative and deliver meaningful outcomes for participants and the community.

GUILFORD COUNTY, NORTH CAROLINA

Request for Grant Funded Peer Support Medication Assisted Treatment Provider QUALIFICATIONS

Information about the Supplier

- I. Firm Name Greater Outreach Services, Inc
- II. Legal Name (if different) N/A
- III. Years in Business 17
- IV. Number of years providing similar services 17
- V. Contact Person Nyeshia Robinson
- VI. Full Mailing Address 2525 Meridian Parkway, Suite 50, Durham, NC 27713
- VII. Telephone Number 833-741-7770 ext. 201
- VIII. Fax Number 866-770-5166
- IX. Email address of contact person nrobinson@greateroutreachsvcs.com
- X. Number of full time employees 25
- XI. Name and experience of proposed point of contact for this project

Nyeshia S. Robinson, CPSS, QMHP, BS, MSAC, MBA, MWBE, and former LCAS-A
Providing Behavioral Services since 2009
Residential Services, Mental Health Services, Substance use Disorder Services, and IDD (Traumatic Brain Injury)
CARF Accrediting Surveyor
Board Of Elections Judge 2025-2027
Citizen Advisory Committee Member District 20

FORM #2
Minority Outreach Call Log
 Attach To Bid/Proposal

Project Peer Support Medication Assisted Treatment Prime Contractor: Greater Outreach Services, Inc.

Use additional sheets as are necessary

Company Name Address & Phone		Date	Time	Diversity Category	Trade	Comment	Follow Up
Name:							
Phone #:							
Address:							
State/Zip							
Name:							
Phone #:							
Address:							
State/Zip							
Name:							
Phone #:							
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State/Zip							
Name:							
Phone #:							
Address:							
State/Zip							

**FORM #5
WORK TO BE PERFORMED BY MINORITY BUSINESSES
AFFIDAVIT C**

This affidavit shall be provided by the apparent lowest responsible, responsive bidder/proposed awardee within **72 hours** after notification of being low bidder.

(Do not submit this form with the bid/proposal. This form shall be submitted only by the apparent lowest responsible, responsive bidder/proposed awardee.)

Affidavit of Greater Outreach Services, Inc
(Name of Bidder/Proposer)

I do hereby certify that on the Peer Support Medication Assisted Treatment
(Project Name)

Project ID# 20314 Amount of Bid/Proposal \$ 150,000.00

I will expend a minimum of 20 % of the total dollar amount of the contract with minority business enterprises. Minority businesses will be employed as construction subcontractors, vendors, suppliers, or providers of professional services. Such work will be subcontracted to the following firms listed below.

(Attach additional sheets if required)

Name and Phone Number	*Minority Certification	Ethnicity	Work Description	Percent	Dollar Value
Global Language Services 336-681-7741	MWBE	Hispanic/AA	Translation	20	
			Total	<u>20%</u>	

* HUB Certification with the state HUB Office is required to be counted toward state participation goals.

Pursuant to GS143-128.2(d), the undersigned will enter into a formal agreement with Minority Firms for work listed in this schedule conditional upon execution of a contract with the Owner. Failure to fulfill this commitment may constitute a breach of the contract.

The undersigned hereby certifies that he or she has read the terms of this commitment and is authorized to bind the bidder/proposer to the commitment herein set forth.

Date: 04/19/2026 Name of Authorized Officer: Nyasha Robinson

Signature: _____

Title: 04/19/2026

State of nc, County of wake

Subscribed and sworn to before me this 17 day of April 2026

Notary Public Ethan Gum

My commission expires 8/10/30



ETHAN GUM
NOTARY PUBLIC
Wake County
North Carolina
My Commission Expires August 10, 2030

FORM #1
Minority Business Participation
Attach To Bid/Proposal

I, Greater Outreach Services, Inc

(Name of bidder/proposer)

do hereby certify that on this project, we will use the following HUB-certified minority business enterprises as construction subcontractors, vendors, suppliers, or providers of professional services.

Firm Name, Address and Phone#	Work Type	*Minority Certification	Ethnicity	Amount	Percent
Global Language Group 6409 Fayetteville Road, Suite 120#258 Durham, NC 27713 336-681-7742	Translatation	HUB-MWBE	Hispanic AA		20%
TOTAL					20%

* HUB Certification with the NC State HUB-Office as an-MBE or WBE is required to be counted toward state participation goals.

The total dollars on which minority business participation is calculated** (\$) _____

The total value of minority business contracting will be** (\$) _____

The total percentage of minority participation is** (%) 20%

**** All calculations are based on the total base bid/proposal amount**