



## Legislation Details (With Text)

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<b>On agenda:</b>	5/5/2022	<b>Final action:</b>		5/5/2022	
<b>Title:</b>	RENEWAL OF GUILFORD COUNTY SOLID WASTE COLLECTION LICENSES (INCLUDING MINIMUM CUSTOMER SERVICE PERFORMANCE STANDARDS) EFFECTIVE JULY 1, 2022				
<b>Sponsors:</b>					
<b>Indexes:</b>					
<b>Code sections:</b>					
<b>Attachments:</b>	1. Republic Services_2022CollectionLicense1, 2. GFL Env_2022CollectionLicense2, 3. Randolph Cty Garbage Service_2022CollectionLicense5, 4. SW Customer Bill of Rights				

Date	Ver.	Action By	Action	Result
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### TITLE

## **RENEWAL OF GUILFORD COUNTY SOLID WASTE COLLECTION LICENSES (INCLUDING MINIMUM CUSTOMER SERVICE PERFORMANCE STANDARDS) EFFECTIVE JULY 1, 2022**

### SPONSOR

J. Leslie Bell (Clyde Harding)

### BACKGROUND

Current hauler licenses are set to expire on June 30, 2022. Collection vehicles of Republic Services, GFL Environmental, and Randolph County Garbage Service were inspected in February 2022 and were found to be in good operating condition.

Approval of this request would require licensed haulers to adhere to performance standards (a/k/a Customer Bill of Rights, attached) as referenced in the Guilford County Solid Waste Ordinance. Performance standards will be attached to both the hauler application and provided as part of the hauler license (both attached), if approved. While the County can adopt uniform performance standards “across the board” for all of its licensee haulers, the Board of County Commissioners do reserve the right to adjust performance standards, as deemed appropriate, from hauler to hauler while being consistent in customer delivery expectations.

**Section 15.5-6 Licensing of solid waste collectors (e)** of the Guilford County Solid Waste Ordinance (attached) provides that “[w]hereupon inspection of facilities, equipment or operating methods or practices of any person/company licensed to perform solid waste

collection and transportation, the County finds that conditions or practices exist which are not compliant with applicable regulations, the Environmental Services Program Manager will give written or email notice to that licensee that unless the conditions or practices are corrected or remedied within ten days, then the collector's license may be suspended or revoked..."

Licenses are issued to firms under the conditions and restrictions set forth in the license application, North Carolina General Statutes, Guilford County Ordinances and Health Regulations. It is understood that the licenses and the terms thereof are subject to applicable law and further to other arrangements for solid waste collection which the Licensor may make, and/or ordinances, and amendments that Guilford County may enact. If approved, the new solid waste collection licenses (attached) will be effective July 1, 2022.

With the license renewal request for each of the three (3) aforementioned solid waste haulers, each hauler has requested different price adjustments. Due to the variation in price adjustment requested amongst the three (haulers), staff has prepared a separate Board of Commissioner request for consideration of any hauler price adjustment which may be effective July 1, 2022.

#### **BUDGET IMPACT**

**NO ADDITIONAL COUNTY FUNDS REQUIRED**

#### **REQUESTED ACTION**

Consider renewal of Guilford County's Solid Waste Collection Licenses (including minimum customer service performance standards) effective July 1, 2022.