



Legislation Details (With Text)

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Title: CONSIDER WASTE INDUSTRIES' PROPOSED SOLID WASTE AND RECYCLING COLLECTION FEE INCREASE AND RENEWAL OF GUILFORD COUNTY SOLID WASTE COLLECTION LICENSE (INCLUDING MINIMUM CUSTOMER SERVICE PERFORMANCE STANDARDS) EFFECTIVE JULY 1, 2019 THROUGH JUNE 30, 2022
Sponsors:
Indexes:
Code sections:
Attachments: 1. Guilford County Request for Increase May 2019_Waste Industries.pdf, 2. SolidWasteHaulers06042019(2).pdf, 3. SW Hauler Application_Revised.pdf, 4. SWHaulerLicence_Waste Industries_Revised.pdf, 5. Customer Bill of Rights_Waste Industries.pdf

Date	Ver.	Action By	Action	Result
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TITLE

CONSIDER WASTE INDUSTRIES' PROPOSED SOLID WASTE AND RECYCLING COLLECTION FEE INCREASE AND RENEWAL OF GUILFORD COUNTY SOLID WASTE COLLECTION LICENSE (INCLUDING MINIMUM CUSTOMER SERVICE PERFORMANCE STANDARDS) EFFECTIVE JULY 1, 2019 THROUGH JUNE 30, 2022

SPONSOR

J. Leslie Bell (Clyde Harding)

BACKGROUND

Waste Industries has requested an approximate 40.27% increase to its current solid waste collection rate from \$18.50/month/household to \$25.95/month/household for once per week trash, \$34 per month for twice per week trash collection and \$28.50 per month for once per week trash collection for backdoor service. All proposed rates also include recycling collection every other week and a fee for a 96-gallon vendor-provided container for trash and recycling. Waste Industries' current hauler license was approved by the Board of Commissioners on December 7, 2018 and is effective from January 1, 2018 through Dec. 31, 2022 at its current rate of \$18.50. Collection vehicles were inspected in October 2017 and were found to be in good operating condition. Waste Industries' letter of request is attached.

Current fees charged by other haulers approved for solid waste and recycling collection (including the recently-approved fee increase by the Board of Commissioners at its June 6, 2019 Regular Meeting for Republic Services) is also attached.

Approval of this request would also require Waste Industries to adhere to performance standards (a/k/a Customer Bill of Rights, attached) as referenced in the Guilford County Solid Waste Ordinance. Performance standards will be attached to both the hauler application and provided as part of the hauler license (both attached), if approved. While the County can adopt uniform performance standards “across the board” for all of its licensee haulers, the Board of County Commissioners does reserve the right to adjust performance standards, as deemed appropriate, from hauler to hauler while being consistent in customer delivery expectations.

If approved, new rates are recommended to be effective July 1, 2019 through June 30, 2022 at which time application for a new license would be required.

Section 15.5-6 Licensing of solid waste collectors (e) of the Guilford County Solid Waste Ordinance (attached) provides that “[w]hereupon inspection of facilities, equipment or operating methods or practices of any person/company licensed to perform solid waste collection and transportation, the County finds that conditions or practices exist which are not compliant with applicable regulations, the Environmental Services Program Manager will give written or email notice to that licensee that unless the conditions or practices are corrected or remedied within ten days, then the collector’s license may be suspended or revoked...”

Licenses are issued to firms under the conditions and restrictions set forth in the license application, North Carolina General Statutes, Guilford County Ordinances and Health Regulations. It is understood that the licenses and the terms thereof are subject to applicable law and further to other arrangements for solid waste collection which the Licensor may make, and/or ordinances, and amendments that Guilford County may enact.

BUDGET IMPACT

NO ADDITIONAL COUNTY FUNDS REQUIRED

REQUESTED ACTION

Consider Waste Industries’ proposed solid waste and recycling collection fee increase and renewal of Guilford County’s Solid Waste Collection License (including minimum customer service performance standards) effective July 1, 2019 through June 30, 2022.