

MANDATED PERFORMANCE REQUIREMENTS MOU 6/2021 RESULTS

**Energy Programs (6/2021) – (EP 1-2)** *Data unavailable and still being validated*

	<b>Standard Measure</b>	<b>County Performance Measure</b>	<b>Timely Applications</b>	<b>Timely %</b>	<b>Untimely Applications</b>	<b>Untimely %</b>	<b>Total Applications</b>
1	The County will process 95% of Crisis (CIP) applications within one (1) business day for applicants with no heat or cooling source.	The County will process 95% of (CIP) applications within one (1) business day for applicants with no heat or cooling source.	<b>Data unavailable and still being validated</b>	<b>Data unavailable and still being validated</b>	<b>Data unavailable and still being validated</b>	<b>Data unavailable and still being validated</b>	<b>Data unavailable and still being validated</b>
2	The County will process 95% of Crisis Intervention Program (CIP) applications within two (2) business days of the application date for applicants who have a heat or cooling source.	The County will process 95% of Crisis Intervention Program (CIP) applications within two (2) business days of the application date for applicants who have a heat or cooling source.	<b>Data unavailable and still being validated</b>	<b>Data unavailable and still being validated</b>	<b>Data unavailable and still being validated</b>	<b>Data unavailable and still being validated</b>	<b>Data unavailable and still being validated</b>

MANDATED PERFORMANCE REQUIREMENTS MOU 6/2021 RESULTS

**Work First (6/2021) – (WF 3-4)**

	<b>Standard Measure</b>	<b>County Performance Measure</b>	<b>Timely Applications</b>	<b>Timely %</b>	<b>Untimely Applications</b>	<b>Untimely %</b>	<b>Total Applications</b>
WF3	The County will process 95% Work First applications within 45 days of receipt.	The County will process 95% Work First applications within 45 days of receipt.	33	<b>100%</b>	0	0%	33
WF4	The County will process 95% Work First re-certifications no later than the last day of the current recertification period.	The County will process 95% Work First Re-certifications no later than the last day of the current recertification period.	25	<b>96.15%</b>	1	3.85%	26

**Food and Nutrition Services (6/2021) – (FNS 1-4)**

	<b>Standard Measure</b>	<b>County Performance Measure</b>	<b>Timely Applications</b>	<b>Timely %</b>	<b>Untimely Applications</b>	<b>Untimely %</b>	<b>Total Applications</b>
1	95% of expedited FNS applications within 4 calendar days from the date of application.	The County will process 95% of expedited FNS applications within 4 calendar days	622	<b>97.95%</b>	13	2.05%	635

MANDATED PERFORMANCE REQUIREMENTS MOU 6/2021 RESULTS

		from the date of application.					
2	The County will process 95% of regular FNS applications within 25 days from the date of application.	The County will process 95% of regular FNS applications within 25 days from the date of application.	(FNS) 918 (SNAP) 7	<b>97.76%</b> <b>100%</b>	21 0	2.24% 0%	939 7
3	95% of FNS recertifications are processed on time, each month.	The County will ensure that 95% of FNS recertifications are processed on time, each month.	1,151	<b>99.48%</b>	7	0.61%	1,157
4	The County will ensure that 90% of <b>Program Integrity claims</b> are established within 180 days of the date of discovery.	The County will ensure that 90% of <b>Program Integrity claims</b> are established within 180 days of the date of discovery.	<b>Total # of PI Claims</b>  <b>Data unavailable</b>	<b># of claims more than 180 days</b>  <b>Data unavailable</b>	<b># of claims 180 days or less</b>  <b>Data unavailable</b>	<b>% of claims 180 days or less</b>  <b>Data unavailable</b>	N/A

MANDATED PERFORMANCE REQUIREMENTS MOU 6/2021 RESULTS

**Adult Services Evaluation Timeliness (6/2021) – (AS 1-2)**

	# of Evaluations Completed	Evaluations Completed Within 30 Days	Evaluations Completed More Than 30 Days	% of Evaluations Completed Within 30 Days or Less
AS1	51	51	0	100%
	# of Evaluations Completed	Evaluations Completed Within 45 Days	Evaluations Completed More Than 45 Days	% of Evaluations Completed Within 45 Days or Less
AS2	13	15	0	100%

**SAA and SAD Evaluation Timeliness (6/2021) – (AS 3-4): Related to Economic Services**

	Total # of SAA Applications for the Month	# of Applications Completed Within 45 Days	# of Untimely Applications	Untimely %	% of Applications Completed Within 45 Days (Timeliness)
AS3	27	26	1	4%	96%
	Total # of SAD Applications for the Month	# of Applications Completed Within 60 Days	# of Untimely Applications	Untimely %	% of Applications Completed Within 60 Days (Timeliness)
AS4	16	13	3	19%	81%

MANDATED PERFORMANCE REQUIREMENTS MOU 6/2021 RESULTS

**MA Report Card Application Timeliness (6/2021)**

<b>Program/ Area Category</b>	<b>Total # of Applications</b>	<b># of Approved</b>	<b># Withdrawn</b>	<b># Denied</b>	<b># Overdue</b>	<b>Timely %</b>
MAD	350	82	21	247	21	<b>94%</b>
All MA Applications other than MAD	2,271	1,297	59	915	116	<b>94%</b>
All Combined MA Applications	2,621	1,379	80	1,162	137	<b>94%</b>