

Jeremiah S. McCaffity

Email: [REDACTED]

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Education

The University of North Carolina at Charlotte, May 2016

B.S. Psychology and B.A. Criminal Justice

Awards: Dean's List

Kingston University London UK – Study Abroad

Relevant College Coursework: Research Methods, Industrial-Organizational Psychology, Criminal Justice Methods, Motivation, Criminal Justice Intelligence

Work Experience

NCWorks NextGen Young Adult Program – Guilford County, November 2019 - present

Community Outreach Coordinator

- Created a steady stream of referrals by establishing new partnerships with multiple departments throughout Guilford County.
- Recruit participants into the program through proven outreach strategies including networking via social media, podcasts, and direct contact with potential clients.
- Determine the youth's eligibility for program services and work with them to obtain necessary information.
- Collaboration with Youth Advocates/Case Managers to advocate for youth's needs.
- Build a working relationship with participants to help eliminate barriers to employment and retention.

Communities In Schools Chatham County, June 2017 - July 2019

Community Service and Restitution and Teen Court Program Manager

- Schedule intakes for diverted and court-involved youth in a therapeutic and rehabilitative atmosphere.
- Coordinated individualized service plans for all youth and their respective schedules.
- Recruiting Teen Court volunteers and UNC Law Students to support programming.
- Researching and teaching evidence-based life skills curriculums.
- Seeking and supervising over 15 different worksites with volunteers willing to provide work mentorship to program youth.
- Recruiting volunteers to serve on the board to support the non-profit's financial goals.

- Oversight of both program operations, responding to the JCPC board on programming and financial matters.
- Supervision of Program Assistant, over 20 Teen Court volunteers, and 15 worksite supervisors.

Orange County Criminal Justice Resource Office - Orange County, March 2017 - June 2018

Misdemeanor Diversion Program Coordinator

- Intake participants into the program while discussing the client's needs in a holistic approach.
- Scheduling follow-up meetings with referred youth and tracking their progress by communicating with liaisons, mental health providers, community service contacts and life skill programs.
- Communication with juvenile justice stakeholders, attendance at Drug Treatment Court, Sheriff's Office for outreach and to support youth in the community.
- Coordinating the Misdemeanor Diversion with District Judges and community-based partners to rehabilitate youth.

Wal-Mart Distribution Center, August 2016 – November 2017

Symbolic Cell Operator

- Ensure the processing of pallets into and out of automated and manual de-palletizing and automated palletizing cells in a mixed pallet grocery distribution center.
- Evaluate system stoppages and return the system to service using a custom Graphical User Interface (GUI).
- Analyze recurring faults and determine the best corrective action.
- Communicate effectively with site managers to solve any issues.
- Process and monitor the flow of pallets into and out of the automated storage and retrieval engine.
- Assess the cause of system stoppage and return to service using Human/Machine Interface (HMI).
- Assist other team members in the operation of systems, including troubleshooting robotic cells and integrated system software.

The YMCA of the Triangle, February 2016 – August 2017

Duty Officer

- Managed the facility, staff and ensured excellent customer satisfaction.
- Tasked with ensuring the safety and security; acting as the emergency controller in the event of an emergency.
- Handles staffing issues/problems in the absence of Program Directors according to YMCA policies and procedures.
- Performing regular supervision of the facility by inspections and reporting to appropriate staff.

Eckerd Youth Alternatives INC, June 2014 – September 2014

- Delivering evidence-based programming to court-involved youth based on the principles of restorative justice.
- Teaching elective courses and providing youth with career learning and advancement opportunities.
- Lead youth group with an emphasis on strength-based development.
- Monitor youth behavior and ensuring an environment conducive for learning.

Training

Botvin Life Skills Training, June 2019

- Instructing referred youth on evidenced life skills proven to reduce delinquency, substance abuse, and school drop-out.

Why Try, June 2018

- Instructing youth on evidence-based life skills proven to reduce school violence, dropout, and character enhancement.

Mediation and Conflict Resolution – Dispute Settlement Center, September 2017

- Completed training on how to resolve conflict through specialized communication and negotiation techniques.

Chatham County Human Relations Task Force

- Helped to develop a new community-based partnership and mission statement to eliminate barriers to citizens in Chatham County.

Technical Skills

Computer: Microsoft Office: Excel, Outlook, PowerPoint, Access, etc. Mac's.

Language: English, Basic Spanish

Certifications: First Aid/CPR, Oxygen and Therapeutic Crisis Intervention, Mediation.