



In Home Aide Adult Day Care

Guilford County Department of Health and Human
Services – Division of Social Services

Heather Skeens, Director

Jenise Horton, Division Director

October 4, 2018

Purpose of Services

Maintain individuals at home and in their community and to prevent premature placement into long term care facilities.

Target Population

- 18 years of age and older
 - Unable to independently perform essential daily living activities
 - Require assistance to remain safely in their own home
- ✓ Income is not considered when establishing eligibility for services



Services Provided

- In Home Aide:
 - Level I – Home Management Only
 - 4 hours a week
 - Level II – Home Management and Personal Care
 - 8 hours per week
 - Level III – Home Management and Personal Care
 - 10 hours per week
- Adult Day Care:
 - 1 to 5 days per week



Funding Sources

- Social Services Block Grant (SSBG)
- Home and Community Care Block Grant (HCCBG)
- State In Home Funding
- Consumer Contributions
- County Dollars (Match)

Reimbursement Rates

- In Home Aide \$15.60 per unit of service (1 hour)
- Adult Day Care \$39.67 per unit for HCCBG (1 day)
 \$33.07 per unit for SSBG (1 day)



Contracts

In Home Aide

Contracted with (11)
Licensened Home Care
Agencies to provide direct
services

Adult Day Care

Contracted with (2)
Guilford County Adult Day
Care Facilities to provide
services

Aging and Adult Services Staff

(6) In Home Aide
Social Workers

(1) Registered Nurse

(1) Adult Day Care
Coordinator

(1) Adult Day Care
Social Worker



Accomplishments 2017 - 2018

- (302) In Home Aide clients served (54,390 hours)
- (86) Adult Day Care clients served (6,696 service days)
- (74) new service slots
- Inquiry List reduction by 76%
- Participated in (8) outreach and education events
- Increased reimbursement rates to contracted providers
- Customer Service satisfaction survey – 96.09% overall satisfaction
- Successful in providing services for (27) individuals wishing to remain in their homes until passing (FY17-18)



2018-2019

Clients served

Inquiry/ Wait List

• In Home Aide	179	439
• Level I	(35)	(206)
• Level II	(75)	(195)
• Level III	(69)	(66)
• Adult Day Care	47	70

(234) Older or Disabled Adults removed from the inquiry list in 2017-2018 were
unable to be served

Barriers to service:

- Significant health condition changes while awaiting services
- Rural location
- Condition of home creating safety concerns for client and staff
- Agency staffing irregularities and shortages
- Limited access to services for clients under 60 (ADC)



Financial Impact

Annual Cost per Client (estimated private pay cost)

- Skilled Nursing Care \$72,000.00
- Assisted Living \$36,000.00- \$48,000.00
- In Home Aide (\$18-\$25 /hr. for 10 hr.) \$9,360.00 -\$13,000.00

Annual Cost per Client- (\$0.00 cost to client)

- In Home Aide
 - Level I \$3,244.80
 - Level II \$6,489.60
 - Level III \$8,112.00
- Adult Day Care (250 days) \$9,917.50



Aging Population

- In 2017, 1 in 7 Americans (15.2%) were older adults
- 28% of non institutionalized older persons live alone
(Profile of Older Americans 2017)
- In Guilford County 20,085 adults (29%) over 65 years old live alone
(US Census Bureau ACS 2012 – 2016)
- Over the next (2) decades, Guilford County's older adult population will increase by 44.2 % (Over 60 years old)
- By 2036, 1 in 4 Guilford County residents will be over 60 years old
(NC OSBM 2016 Population Estimates & 2036 Population Projections)



Questions ?

