

Ryan Evan Chambers

Objective

With a life of commitment to Public Safety, it is my personal goal to create positive change in the industry by influencing those around me to work at a high level of reasoning and purpose. While thriving under stressful and high pace working conditions, I take pride in being a person of integrity and passion. In any work place, leadership has been a strength that has led me to opportunity and earned respect in the industry.

Education

HIGH SCHOOL DIPLOMA | MAY 2005 | EASTERN GUILFORD HIGH SCHOOL

ASSOCIATES OF ARTS | JUNE 2007 | PFEIFFER UNIVERSITY

Major: Business Administration

Skills & Abilities

2022 NC NENA President

2018 & 2023 National NENA President's Award Winner

2018 Texas APCO Presidents Award Winner

CJIS Certified

Experienced in public and private sector leadership positions

Great personable communication skills

Well versed in operational effectiveness in public safety

Experience

SIENTO | VP OF SALES | MARCH 2025 – CURRENT

- Oversee all sales and contracts established to provide mental health support for first responders across North American, Lead all peer support deployments as requested by local, state, and federal partners

TRAINING CAPTAIN | FIRE DISTRICT 28 | JANUARY 2021 – CURRENT

- Oversee the training and professional development of all fire department staff, as well as serving as a Captain on fire ground operations

FIRE FIGHTER | WHITSETT FIRE DEPARTMENT | JULY 2007 – OCTOBER 2009

Front line firefighter with assigned duties of fire suppression and EMT response to citizens of Whitsett, NC

CAPTAIN | GIBSONVILLE FIRE DEPARTMENT | OCTOBER 2009 – JANUARY 2026

Volunteer Fire Captain with duties of ensuring safety and safety training for all paid and volunteer fire fighters during all response types.

1.

2. TELECOMMUNICATOR II | GUILFORD METRO 911 | OCTOBER 2009 - CURRENT

3. • Duties include answering and dispatching emergency services of all service types to protect the citizens of Guilford County, NC

- Still employees part time for emergency staffing circumstances

TRAINING OFFICER | UNC DEPT OF PUBLIC SAFETY | APRIL 2012 – JULY 2014

Assigned with training development for all 911 telecommunicators for the state university police system of NC

PUBLIC SAFETY SOFTWARE INSTRUCTOR | SUNGARD PUBLIC SECTOR | JANUARY 2014 – AUGUST 2015

On-site trainer for front line users for public safety software such as CAD, Records Management, MCT programs.

4.

INSTRUCTOR/PROJECT MANAGER | DENISE AMBER LEE FOUNDATION | FEBUARY 2014 - CURRENT

Sub contracted instructor for DALF, then transitioned fulltime to Project Manager full time during 2015. Current role includes, instruction, class development, marketing, sales, and delivery of services.

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7. TRAINING SPEACIALIST/CUSTOMER SUCCESS MANAGER | RAPIDDEPLOY| FEBUARY 2019 – OCTOBER 2021

- Create and present training to end users and agency administrators
- Work with CS team to ensure success of customers and contract renewal.
- Attend event to promote, demo, present on product lines.
- Brand Ambassador

8.

9. FRONTLINE PUBLIC SAFETY SOLUTIONS| MARKET DEVELOPMENT MANAGER| OCTOBER 2021-December 2023(Position Cut)

- Create sales opportunities by lead generation
- Brand Ambassador at all major trade shows
- Drive partnership with other vendors
- Helped grow sales 250% in 24 months
- Lead all educational outreach and social media

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