

Alicia B. Kaplan, MSW, LCSW

Licensed Clinical Social Worker with 20+ years of experience with clinical mental health (specializing in trauma with youth/families) and social work education/administration in child welfare, private practice, university, and non-profit settings.

Education

North Carolina Social Work Certification and Licensure Board

Licensed Clinical Social Worker; Certificate # C005349

July

2006-present

North Carolina Agricultural & Technical State University and The University of North Carolina at Greensboro: Joint Master of Social Work (JMSW) Program *Master of Social Work*

May 2003

- Phi Alpha Social Work Honor Society, Certificate of Achievement in Academic Excellence

University of North Carolina at Chapel Hill

Bachelor of Arts in Psychology and Communication (Performance) Studies

May 1998

Experience

Jewish Family Services of Greensboro

Director

March 2023-

present

- Oversee all programs and services of the agency; prioritize, plan, develop, implement, and evaluate agency programs and services in cooperation with JFS Board to meet ever-changing needs of the community.
- Develop policies and procedures to carry out work of the agency.
- Maintain agency's fiscal integrity through budget preparation in consultation with the Greensboro Jewish Federation Director of Finance and Human Resources and in partnership with JFS Budget and Finance Committee; monitor annual and monthly budgets and report to JFS Board and GJF Board.
- Research and develop new funding sources, write and manage grants for programs and services, oversee all grant programs, supervise all grant employees, and prepare appropriate reports.
- Work with donors to identify areas of need in agency and assist in creating new opportunities for donors to be involved and financially supportive. Provide good stewardship for these relationships and funds.
- Lead the organization in carrying out and updating its strategic plan.
- Hire, train, supervise and evaluate all JFS staff; lead weekly staff meetings.
- Attend GJF Board of Trustees meetings with JFS Board Chair, attend relevant committee meetings at JFS, GJF, the Leadership Roundtable, and work collaboratively with local Jewish communal institutions on issues and programs.
- Oversee preparation of accurate and updated case records, Board minutes and

committee notes, statistics, demographics, and reports.

- Supervise, or arrange for, MSW student and other interns brought into the agency.
- Coordinate agency public relations and promotional efforts, both in print and social media, with Marketing and JFS staff including Shalom Greensboro and JFS E-News.
- Serve as HIPPA privacy officer. Ensure strict confidentiality and professionalism of the agency.

The University of North Carolina at Greensboro (UNCG)-Dept. of Social Work & Gerontology:

Co-Director, JMSW Field Education
2023

December 2013-March

- Coordinate and place JMSW students in field placements & develop new agency partnerships
- Develop and co-facilitate annual field instructor trainings and field advisory board meetings
- Edit and update JMSW Field Manual, field forms, and IPT database as necessary
- NC Child Welfare Education Collaborative Faculty Contact
- Produced/Directed the Foster Care Chronicles project which creates a full-scale theater production crafted from the stories of the performers' real experiences in Foster Care (full scale productions in 2016 & 2017; photovoice exhibition in 2020)
- Co-Facilitated Cochlear Implants Connections group with CSD Faculty
- Teaching/Advising

Alicia's Clinical Social Work and Academic Professional Services, PLLC

Clinician/Clinical Supervisor/Trainer
present

October 2011-

- LCSWA supervisor/Professional Trainer
- Individual and Family outpatient therapy with youth 3-21 and their families (October 2011-May 2017)
- Utilized Trauma Focused Cognitive Behavioral Therapy, Play Therapy, Motivational Interviewing, Narrative Therapy, Emotional Freedom Techniques, and elements of Dialectical Behavioral Therapy with the goal of healing and overcoming trauma (reducing symptoms and increasing healthy coping/communication skills)

UNCG-Dept. of Social Work:

NC Child Welfare Education Collaborative Coordinator
2010-July 2011

September

- Coordinate and place all child welfare scholar and waiver students in NC DSS placements in child welfare
- Plan and facilitate NC DSS Pre-Service training for students
- Review Applications and interview incoming JMSW students interested in applying for NC Child Welfare Education Collaborative
- Teaching Social Services for Children and Child Welfare Field Unit.

UNCG-Dept. of Social Work Adjunct Instructor,
December 2013

January 2006-

- SWK 584: Social Services for Children
- SWK 622: Direct Social Work Practice with Individuals and Families
- SWK 628/629: Field Education/Seminar I

Sanctuary House Outpatient Clinical Contract Therapist
November 2012

June 2012-

- Provided weekly individual outpatient therapy to adults in their program/community
- Utilized Cognitive Behavioral Therapy, Motivational Interviewing, and elements of Dialectical Behavioral Therapy with the goal of healing and recovery (decrease Sx & increase coping)

Elon University, Human Studies Dept. Adjunct Professor
August-December 2011

- Taught HSS 311: Social Policy and Inequality

Guilford County Department of Social Services Outpatient Clinician *September 2006-September 2010*

- First Child and Family Therapist within their new Clinical Services Unit. Worked with youth and families involved in Child Protective Services, Foster Care, and/or Adoptive services utilizing Trauma Focused Cognitive Behavioral Therapy, Play Therapy, Motivational Interviewing, and some Narrative Therapy with the goal of healing and overcoming trauma and achieving permanence.
- Provided several trainings to Foster Parents and staff such as: Understanding Trauma and Reactive Behaviors, Sibling Connection, and Attachment and Bonding.
- Directed the first Foster Care Chronicles production in May 2009, with youth in foster care as the actors.

Forsyth County Department of Social Services Social Worker III
2003-August 2006

June

- Child Protective Services Investigator and Family Assessment social worker
- Provided In Home, Foster Care, LCSW intern with Family Counseling Unit

North Carolina Child Welfare Education Collaborative Scholar

- Innovative Practice Scholar Award, May 2010;
- JMSW Field Instructor, 2008-09;
- Forsyth Co. DSS Internship: Child Custody Adolescent Unit and LINKS Program, 2002-03 AY, Child Protective Services, spring semester 2002

Other NASW Member; Past Experience: Sunrise Amanecer Board Member; Walt Disney

Experience World and Disneyland Paris; Volunteer: American Hebrew Academy, Best Buddies of Florida, John Umstead Hospital (Outstanding Volunteer Award), & Kaplan, DDS; MB; Rotary Youth Exchange; Walt Disney World Cast Choir, Greensboro Ballet, Piedmont Swing Dance Society, and UNC Pauper Players: Performed, Choreographed, and/or Directed a variety of shows; Fluent French; Dance, Drama, and Vocal Training