



GUILFORD COUNTY
DEPARTMENT OF EMERGENCY SERVICES
EMERGENCY MANAGEMENT DIVISION



Major Changes to the EOP in 2025

Location	Description of the change
Basic Plan p.1	Clarified Scope section to make clear that agencies are responsible for developing procedures that fulfill their EOP responsibilities.
Basic Plan p.3	Clarified that the HIRA is Sections 4 & 5 of the Hazard Mitigation Plan.
Basic Plan p.12	Added sentence stating that emergency management functions should be handled at the lowest level of government possible.
Basic Plan p.16	Added description of Community Lifelines.
All ESFs, Purpose Section	Edited Purpose section for clarity and to align formats.
ESF 1 p.22	Added Greensboro and High Point Transit agencies as Primary Agencies.
ESF 2 p.24	Added City of High Point 911 as a separate Primary Agency.
ESF 3 p.27	Added Greensboro Parks and Recreation as a supporting agency for the public Works sub-function.
ESF 3 p.28	Removed Jamestown Street Department and added Jamestown Public Services as a Primary and Support Agency.
ESF 3 p.29	Added a reference to other ESFs and Annex 9 to the responsibility addressing damage assessment.
ESF 4 p.30	Added Guilford County Emergency Services-Fire Operations, Town of Kernersville Fire Department, and City of Burlington Fire Department as Primary Agencies.
ESF 4 p.31	Changed manual to list in Preparedness Responsibility 3.
ESF 4 p.31	Added a Response Responsibility addressing damage assessment.
ESF 5 p.32	Added other educational institutions, Cone Health, and High Point Medical Center as Support Agencies.
ESF 6 p.35	Added Guilford County DHHS- Public Health, Guilford County DHHS- Transportation, and High Point Medical Center as Support Agencies.
ESF 7 p.38	Removed the Volunteer Center and added HandsON NWNC as a Primary Agency. Added the First Horizon Greensboro Coliseum Complex as a Support Agency.
ESF 8 p.41	Added Cone Healthcare and High Point Medical Center as Support Agencies for Disaster Mortuary Services.
ESF 8 pp.42-43	Added “including following a disaster at a healthcare facility” to Preparedness Responsibility 5. Removed the reference to the MMRS from Preparedness Responsibility 6. Added Preparedness Responsibility 15, addressing coordination with ESF 6.
ESF 9 p.46	Added a footnote clarifying that the law enforcement agency having jurisdiction is responsible for missing person investigations, while the fire department having jurisdiction is responsible for missing person searches.
ESF 9 p.47	Deleted misplaced sentence regarding public health and medical services from the Concept of Operations section.



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ESF 10 p.48	Clarified that the LEPC is a non-responding organization; added Guilford County Planning and Development as a Support Agency; changed GCDHHS Environmental Health Hazardous Materials Response Team to the Health Risk and Assessment Team
ESF 10 p.48	Deleted the first paragraph in the Other Agencies section. It was meant to be in ESF 13; removed reference to dispatching through Guilford Metro 9-1-1.
ESF 11 p.52	Added reference to safe food operations to the Purpose Section
ESF 13 p.57	Added High Point University Police Department to Primary Agencies and Department of Adult Corrections-Community Supervision to Support Agencies
ESF 13 p. 58	Deleted reference to countywide resource manual
ESF 15 p.61	Added Guilford County Communications and Public Relations Office, Greensboro Communications and Marketing, and High Point Communications and Public Engagement as Primary Agencies; added Guilford County Clerk to the Board as a Support Agency; shifted other agencies included in the JIS to Support Agencies.
ESF 15 p.62	Added preparedness and response responsibilities related to news releases and social media, internal communications, and liaising with elected officials
Annex 1 pp.63-68	Revised to align with changes in Primary and Support Agencies
Annex 2 p.71	Removed petroleum product spill of any amount onto soil as a required notification and clarified that hazardous chemical incidents resulting from a spill are a required notification
Annex 5 p. 77	Clarified that all EOC activations have a hybrid component
Annex 5 pp.77-78	Changed EOC Activation Levels to Normal Operations, Enhanced Watch, and EOC Activation
Annex 6 p.86	Clarified that the Division of Social Services and Public Health are included in Annex 6; reduced the types of shelters to three: Congregate, non-congregate, and reception center
Annex 6 p.88	Clarified that GCEM is responsible for engaging sheltering partners and requesting resources if needs cannot be met locally.
Annex 6 p.89	Changed Unauthorized shelters to Non-County Coordinated Shelters
Annex 9 p. 94	Added footnote regarding Substantial Damage Assessments
Annex 9 pp.94-95	Changed damage assessment types to align with the Damage Assessment Framework
Annex 10 p.98	Changed Periodic Needs Assessment to Periodic Gap Analysis and Resource Management Report to Resource Management Plan
Annex 10 p.99	Removed reference to EOC Logistics Coordinator and Deputy Manager
Annex 10 p.99	Revised sentence referring to the Statewide Mutual Aid Agreement
Annex 10 pp. 101-104	Replaced the Volunteer Center with HandsOn NWNC; added a reference to the Mass Care and Shelter Plan; removed the requirement for an MOA between GCEM and HandsOn NWNC.
Glossary of Terms pp. 109-110	Added a Glossary of Terms
Plans List p.113	Added a list of Plans Maintained by GCEM