

Date: October 31st, 2023

Re: SeeHawk Monitor RTU Compatibility

Guilford County & Greensboro Metro 911:

Thank you for your continued interest and investment in PCTEL's SeeHawk Monitor platform. We are proud to partner with both the City of Greensboro and Guilford County in providing solutions designed to aid in P25 network management and enhanced testing capabilities. PCTEL is dedicated to developing solutions to improve Public Safety Critical Communications, working to keep First Responders safe.

PCTEL confirms that an extended investment in subsequent SeeHawk Monitor units (RTUs) to support additional P25 tower sites in the Guilford County system will require compatibility with identical equipment installed at existing radio sites, supported by existing software purchased by Greensboro Metro 911. Investment or solicitation of equipment produced by any company other than PCTEL will not be compatible with the existing Monitor system to perform services related to interference management, Uplink testing and BDA commissioning.

Continued investment for extended coverage to additional towers must align with the originally purchased equipment.

Please feel free to reach out to me if you have any additional questions.

Thank you,

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