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File #: 2019-289 Version: 1 Name:

Type: Consent Agenda Status: Passed

File created: 6/5/2019 In control: [Board of Commissioners](#)

On agenda: 6/20/2019 Final action: 6/20/2019

Title: APPROVE CONTRACT WITH NORMENT SECURITY GROUP, INC. FOR DETENTION EQUIPMENT MAINTENANCE

Attachments: 1. [Guilford - EXTENDED WARRANTY 2019-2024 \(06112019\) EDITS.pdf](#)

History (0)	Agenda Cover
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TITLE

Title

APPROVE CONTRACT WITH NORMENT SECURITY GROUP, INC. FOR DETENTION EQUIPMENT MAINTENANCE

end

SPONSOR

Sponsor

Sheriff D.H. Rogers (Tom Carruthers)

end

BACKGROUND

Background

In 2014, the Sheriff's Office was awarded sole source exception to use Norment Security Group, Inc. to provide maintenance to the existing Strike Industries Inmate Video Visitation System and the Airteq/Norment detention hardware installed in Jail Central (Greensboro). The original five (5) year service agreement has expired.

The Sheriff's Office is requesting to maintain the sole source exception to use Norment Security Group, Inc., 621 Poole Drive, Garner, NC 27579 to provide maintenance to the video visitation system and the Airteq/Norment detention hardware installed in Jail Central. Under this extended warranty the Vendor will provide:

1. Software Programming Support, & major beneficial revision updates of the Norment provided OnSSI video management system. This extends to the current camera count listed on the equipment Attachment ‘B’.
2. Security Electronic Hardware Replacement: Covers all equipment listed in Attachment ‘B’ of this document to include CCTV, Intercom, PLC control and Touch Screen PCs, and Video Visitation.
3. Hard-line Preventative Maintenance Inspection: Norment provided security Detention slider and swing door devices: Clean, lubricate, perform visual inspections, align and replace minor parts as needed to ensure proper operation of devices.
4. Remote Systems Access Modem
5. Yearly Refresher Training Sessions

The following is the cost schedule:

Year 1	\$357,482.50	07/01/2019-06/30/2020
Year 2	\$368,206.98	07/01/2020-06/30/2021
Year 3	\$379,253.18	07/01/2021-06/30/2022
Year 4	\$390,630.78	07/01/2022-06/30/2023
Year 5	\$402,349.70	07/01/2023-06/30/2024
end		

BUDGET IMPACT

Budget Impact

FUNDS COMMENSURATE WITH ADOPTION OF THE FY 2019-20 BUDGET
end

REQUESTED ACTION

Requested Action

Approve, in substantial form, a sole source contract with Norment Security Group, Inc. to provide maintenance to the existing Strike Industries Inmate Video Visitation System and the Airteq/Norment detention hardware installed in Jail Central (Greensboro) in the amount of \$1,897,924 for a five (5) year period beginning July 1, 2019.
end

