

TAX DEPARTMENT STATISTICS AND CLOUD BENEFITS

TYPES OF PROPERTY APPRAISALS AND BILLINGS SUPPORTED BY GUILFORD COUNTY TAX SYSTEMS	TOTAL NUMBER	TOTAL ASSESSED VALUE
Business Personal Property	18,546	\$5,598,861,047
Individual Personal Property	36,809	\$237,943,181
Public Utilities	668	\$1,675,706,661
Total	56,023	\$7,512,510,889
Deed Transfers/Mapping	18,444*	
Net Levy - \$793,051,267.91	Parcels Maintained - 216,138	Tax Base Value of Real Estate Parcels - \$57,136,532,169

*To Date

Service	On Premise	Cloud
Staffing	FY20 and prior County employed two (2) FTE allocated to Tax for system support including application upgrades For FY22 we contracted with Farragut for \$72,500 to provide on premise server support until Cloud Migration	FTE were reduced to one (1) in anticipation of application transition to the Cloud in FY22 Farragut on premise support not required upon transition to the Cloud
Servers	County provides servers and staff resources for backups and server problem resolution	Cloud servers covered by Farragut including backups. On premise server resources will be redeployed for other County on premise needs
Support	Support issues can take significant time to resolve and may be caused by County or Farragut changes County issues, once identified, require contacting Farragut and then may require County and Farragut staff to troubleshoot and remediate	Support issues should be resolved quickly, and incidents should be reduced Farragut staff monitor systems and are responsible for addressing issues directly. Changes only made by Farragut
On Premise	Currently available	Trend for vendors to offer Cloud only with new releases

Farragut Cloud Services Customers:

Forsyth County	Hyde County	Beaufort County
Henderson County	Madison County	Stokes County
Hertford County	Rutherford County	