

## TAX DEPARTMENT STATISTICS AND CLOUD BENEFITS

TYPES OF PROPERTY APPRAISALS AND BILLINGS SUPPORTED BY GUILFORD COUNTY TAX SYSTEMS	TOTAL NUMBER	TOTAL ASSESSED VALUE
Business Personal Property	18,546	\$5,598,861,047
Individual Personal Property	36,809	\$237,943,181
Public Utilities	668	\$1,675,706,661
<b>Total</b>	<b>56,023</b>	<b>\$7,512,510,889</b>
Deed Transfers/Mapping	18,444*	
<b>Net Levy - \$793,051,267.91</b>	<b>Parcels Maintained - 216,138</b>	<b>Tax Base Value of Real Estate Parcels - \$57,136,532,169</b>

\*To Date

Service	On Premise	Cloud
<b>Staffing</b>	FY20 and prior County employed <b>two (2) FTE allocated to Tax</b> for system support including application upgrades  For FY22 we contracted with Farragut for \$72,500 to provide on premise server support until Cloud Migration	<b>FTE were reduced to one (1)</b> in anticipation of application transition to the Cloud in FY22  Farragut on premise support not required upon transition to the Cloud
<b>Servers</b>	<b>County provides servers and staff resources</b> for backups and server problem resolution	Cloud servers covered by Farragut including backups. <b>On premise server resources will be redeployed for other County on premise needs</b>
<b>Support</b>	<b>Support issues can take significant time to resolve</b> and may be caused by County or Farragut changes  County issues, once identified, require contacting Farragut and then may require County and Farragut staff to troubleshoot and remediate	<b>Support issues should be resolved quickly, and incidents should be reduced</b>  Farragut staff monitor systems and are responsible for addressing issues directly. Changes only made by Farragut
<b>On Premise</b>	Currently available	Trend for vendors to offer Cloud only with new releases

### Farragut Cloud Services Customers:

Forsyth County	Hyde County	Beaufort County
Henderson County	Madison County	Stokes County
Hertford County	Rutherford County	