**Energy Programs (7/2021) – (EP 1-2)** *Data unavailable and still being validated*

| | Standard Measure | County Performance Measure | Timely Applications | Timely % | Untimely Applications | Untimely % | Total Applications |
|---|---|---|---|---|---|---|---|
| 1 | The County will process 95% of Crisis (CIP) applications within one (1) business day for applicants with no heat or cooling source. | The County will process 95% of (CIP) applications within one (1) business day for applicants with no heat or cooling source. | **Data unavailable and still being validated** | **Data unavailable and still being validated** | **Data unavailable and still being validated** | **Data unavailable and still being validated** | **Data unavailable and still being validated** |
| 2 | The County will process 95% of Crisis Intervention Program (CIP) applications within two (2) business days of the application date for applicants who have a heat or cooling source. | The County will process 95% of Crisis Intervention Program (CIP) applications within two (2) business days of the application date for applicants who have a heat or cooling source. | **Data unavailable and still being validated** | **Data unavailable and still being validated** | **Data unavailable and still being validated** | **Data unavailable and still being validated** | **Data unavailable and still being validated** |

## Work First (7/2021) – (WF 3-4)

| | Standard Measure | County Performance Measure | Timely Applications | Timely % | Untimely Applications | Untimely % | Total Applications |
|---|---|---|---|---|---|---|---|
| WF3 | The County will process 95% Work First applications within 45 days of receipt. | The County will process 95% Work First applications within 45 days of receipt. | 35 | **100%** | 0 | 0% | 35 |
| WF4 | The County will process 95% Work First re-certifications no later than the last day of the current recertification period. | The County will process 95% Work First Re-certifications no later than the last day of the current recertification period. | 35 | **97.22%** | 1 | 2.78% | 36 |

## Food and Nutrition Services (7/2021) – (FNS 1-4)

| | Standard Measure | County Performance Measure | Timely Applications | Timely % | Untimely Applications | Untimely % | Total Applications |
|---|---|---|---|---|---|---|---|
| 1 | 95% of expedited FNS applications within 4 calendar days from the date of application. | The County will process 95% of expedited FNS applications within 4 calendar days | 600 | **98.20%** | 11 | 1.80% | 611 |

| | | | | | | |
|---|---|---|---|---|---|---|
| | | from the date of application. | | | | |
| 2 | The County will process 95% of regular FNS applications within 25 days from the date of application. | The County will process 95% of regular FNS applications within 25 days from the date of application. | (FNS) 888 (SNAP) 4 | **97.80%** **100%** | 20 0 | 2.20% 0% | 908 4 |
| 3 | 95% of FNS recertifications are processed on time, each month. | The County will ensure that 95% of FNS recertifications are processed on time, each month. | 796 | **99.13%** | 7 | 0.87% | 803 |
| 4 | The County will ensure that 90% of **Program Integrity claims** are established within 180 days of the date of discovery. | The County will ensure that 90% of **Program Integrity claims** are established within 180 days of the date of discovery. | **Total # of PI Claims** <br><br> 6 | **# of claims more than 180 days** <br><br> 0 | **# of claims 180 days or less** <br><br> 6 | **% of claims 180 days or less** <br><br> **100%** | N/A |

**Adult Services Evaluation Timeliness (7/2021) – (AS 1-2)**

| | # of Evaluations Completed | Evaluations Completed Within 30 Days | Evaluations Completed More Than 30 Days | % of Evaluations Completed Within 30 Days or Less |
|---|---|---|---|---|
| AS1 | 63 | 63 | 0 | **100%** |
| | # of Evaluations Completed | Evaluations Completed Within 45 Days | Evaluations Completed More Than 45 Days | % of Evaluations Completed Within 45 Days or Less |
| AS2 | 18 | 18 | 0 | **100%** |

**SAA and SAD Evaluation Timeliness (7/2021) – (AS 3-4): <mark>Related to Economic Services</mark>**

| | Total # of SAA Applications for the Month | # of Applications Completed Within 45 Days | # of Untimely Applications | Untimely % | % of Applications Completed Within 45 Days (Timeliness) |
|---|---|---|---|---|---|
| AS3 | 13 | 13 | 0 | 0% | **100%** |
| | Total # of SAD Applications for the Month | # of Applications Completed Within 60 Days | # of Untimely Applications | Untimely % | % of Applications Completed Within 60 Days (Timeliness) |
| AS4 | 14 | 14 | 0 | 14% | **100%** |

**MA Report Card Application Timeliness (7/2021)**

| Program/ Area Category | Total # of Applications | # of Approved | # Withdrawn | # Denied | # Overdue | Timely % |
|---|---|---|---|---|---|---|
| MAD | Totals in NCFAST still reflect 6/2021 results | | | | | |
| All MA Applications other than MAD | Totals in NCFAST still reflect 6/2021 results | | | | | |
| All Combined MA Applications | Totals in NCFAST still reflect 6/2021 results | | | | | |